# Use this procedure to install Java and use Remote Access with Apple Mac

Using Safari, browse to hpdnyc.org, click RA, then click RA



2. Enter your network credentials and click Sign in



#### 3. Under the web browser mark - Click Non-Windows users: Click here to download and install Java

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	HPDNYC.ORG HPD Remote Access - Home	
City of New York Housing and	Department of Preservation Development	home Prei
	Welcome to HPD Remote Access, loducaj.	
	Web Bookmarks	
	Non-Windows users: Click Here to Download and Install Java Non-Windows User: Please be advised that HTML5 Sessions have been deprovisioned. As an alternative, please follow these steps to install Java on your MAC computer and use the Terminal Sessions link to connect to your PC. Steps for users: 1) If Java is not installed on your MAC computer, please click the Download and Install Java above. 2) After installing Java JRE, return to your Remote Access login page to log on again. 3) To start a remote desktop connection, click your link under the Terminal Sessions to open the Pulse Application Launcher. 4) Ensure your Windows credentials is correct in the HOBLink JWT window before clicking "Connect" 5) Sign-in your office workstation again If you encounter any issues, please contact Service Desk.	Ŀ
	HPD Intranet	Ð
	Old HPD Intranet	Ð
	NYC Cityshare NYC's Intranet	Ð
	OnTrack	Ð
	APT	Ð
	Files	•
	Wind	lows Files
	R Drive - Shared	
	R Drive - Shared 2	
	🙀 <u>S Drive - Home</u>	
	🕼 R Drive - Volume 1	

#### 4. Click Please click here to close this browser window to access the resource

City of New York Department of		
Housing Preservation and Development		
Please click <u>Please click here to close this b</u>	rowser window/tab. to access the resource.	

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5. Browse to your Downloads Folder to find Jre icon.



#### 6. Click the jre



7. Click the Java 8 Update installer



NOTE: If you receive this message, go to Finder > Control-click the app DMG/PKG file > choose Open from the menu, and in the dialog that appears, click Open. Enter your admin name and password when prompted



#### 8. Click Open

	"Java 8 Update 241" is an app downloaded from the Internet. Are you sure you want to open it?
	"Java 8 Update 241" is on the disk image "jre-8u241-macosx-x64.dmg". Safari downloaded this disk image today at 9:51 AM from <b>hpd.ra-</b> <b>stg.nyc.gov</b> . Apple checked it for malicious software and none was detected.
	Don't warn me when opening applications on this disk image
?	Cancel Show Web Page Open

### 9. Click Install



#### 10. Click Close



11. Browse back to the Welcome to HPD Remote Access Page and click VPN Guest Desktop 2



#### 12. Click Allow to open PulseApplicationInstaller

Do you want to allow this page to open "PulseApplicationLauncher"?		
	Cancel	Allow

### 13. Move this window to the side, behind it you will see the Security Warning window



Searching for the application launcher...



If you know that the application launcher is not installed, skip the wait and download now



If you do not want to proceed, please click  $\underline{here}$  to go back.

•	Security Warning for 10.138.205.138	
	The remote computer is untrusted!     The verification of the certificate failed by reason of:     Root certificate is unknown!     The target address (10.138.205.138) does not match the certificate's common name (CN=azuhpd-rdcb1.hpdnyc.org,rds2016farm.hpdnyc.org,azuhpd-rdcb2.hpdnyc.org)!     Do you want to accept this certificate to continue?     Certificate Details     Issuer: (CN=rds2016farm.hpdnyc.org     Subject:	+t 🖈 🛛
	CN=rds2016farm.hpdnyc.org	
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City of New York	* Department of sing Preservation and Development	Logged- lodu
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	HPD Intranet	
	Old HPD Intranet	
	NYC Cityshare NYC's Intranet	
4		

# 14. Click Accept this certificate permanently then click Accept

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	The remote computer is untrusted!	
	The verification of the certificate failed by reason of:	
	Root certificate is unknown!	
	The target address (10.138.205.138) does not match the certificate's common name	
	(CN=azunpa-racb1.npanyc.org,ras2016farm.npanyc.org,azunpa-racb2.npanyc.org)!	
	Do you want to accept this certificate to continue?	
Certifica	ate Details	
	lssuer:	
	CN=rds2016farm.hpdnyc.org	*
	Subject:	
	CN=rds2016farm.hpdnyc.org	,
	Validity:	
	From 12/9/19 11:44 AM to 12/9/20 12:04 PM	'
	Serial Number:	
	1F:18:6D:DF:31:08:A4:83:4B:F5:0C:F7:F5:E3:9C:AA	·
	Fingerprint:	
	2F:62:29:75:6B:81:0E:07:29:3F:6F:98:7F:E4:CF:35	,
Accep	pt this certificate permanently	
	Reject	

# 15. Enter your network credentials and click Connect

	HOBLink JWT - Startup Settings	
HO	B HOBLink JWT 学	
Windows acc	unt credentials	
Please	enter credentials to connect to "10.138.205.138".	
User name:		
Password:		
Domain:	HPDNYC.ORG	
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2 3	Back Next Retry Connect Cancel	I

## 16. Accept this certificate permanently then click Accept again

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	The remote computer is untrusted!
	The verification of the certificate failed by reason of: Root certificate is unknown!
	Do you want to accept this certificate to continue?
Certificat	e Details
	Issuer:
	CN=AZUHPD-RDSH16.hpdnyc.org
	Subject:
	CN=AZUHPD-RDSH16.hpdnyc.org
	Validity:
	From 3/23/20 3:47 PM to 9/22/20 3:47 PM
	Serial Number:
	66:B2:B4:8E:26:14:5B:8C:41:AB:74:83:62:3E:FB:DC
	Fingerprint: 58:02:C3:BE:74:DB:B3:70:86:02:03:C2:72:7F:22:57
Accept	a this certificate permanently
	Reject Accept

#### 17. Click OK and access your HPD Desktop

