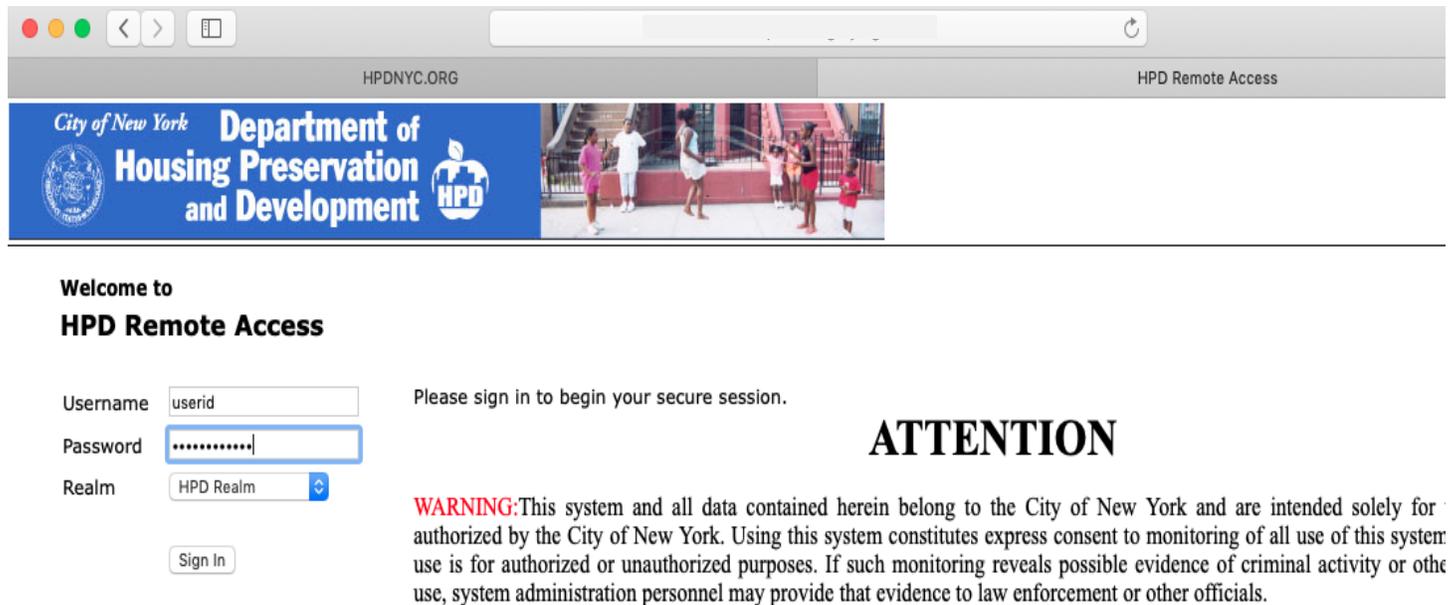


Use this procedure to install Java and use Remote Access with Apple Mac

Using Safari, browse to hpdnyc.org, click RA, then click RA



2. Enter your network credentials and click Sign in



3. Under the web browser mark - Click Non-Windows users: Click here to download and install Java

HPDNYC.ORG HPD Remote Access - Home

City of New York Department of Housing Preservation and Development HPD

Logged-in as: loducaj Home Preferen

Welcome to HPD Remote Access, loducaj.

Web Bookmarks

- [Non-Windows users: Click Here to Download and Install Java](#)
Non-Windows User: Please be advised that HTML5 Sessions have been deprovisioned. As an alternative, please follow these steps to install Java on your MAC computer and use the Terminal Sessions link to connect to your PC. Steps for users: 1) If Java is not installed on your MAC computer, please click the Download and Install Java above. 2) After installing Java JRE, return to your Remote Access login page to log on again. 3) To start a remote desktop connection, click your link under the Terminal Sessions to open the Pulse Application Launcher. 4) Ensure your Windows credentials is correct in the HOBLINK JWT window before clicking "Connect" 5) Sign-in your office workstation again If you encounter any issues, please contact Service Desk.
- [HPD Intranet](#)
- [Old HPD Intranet](#)
- [NYC Cityshare](#)
NYC's Intranet
- [OnTrack](#)
- [APT](#)

Files Windows Files

- [R Drive - Shared](#)
- [R Drive - Shared 2](#)
- [S Drive - Home](#)
- [R Drive - Volume 1](#)

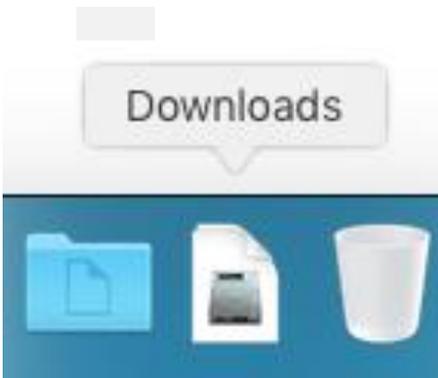
4. Click Please click here to close this browser window to access the resource

City of New York Department of Housing Preservation and Development HPD

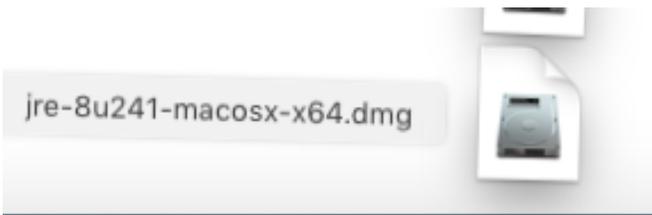
Please click [Please click here to close this browser window/tab.](#) to access the resource.

[Return to previous page](#)

5. Browse to your Downloads Folder to find Jre icon.



6. Click the jre



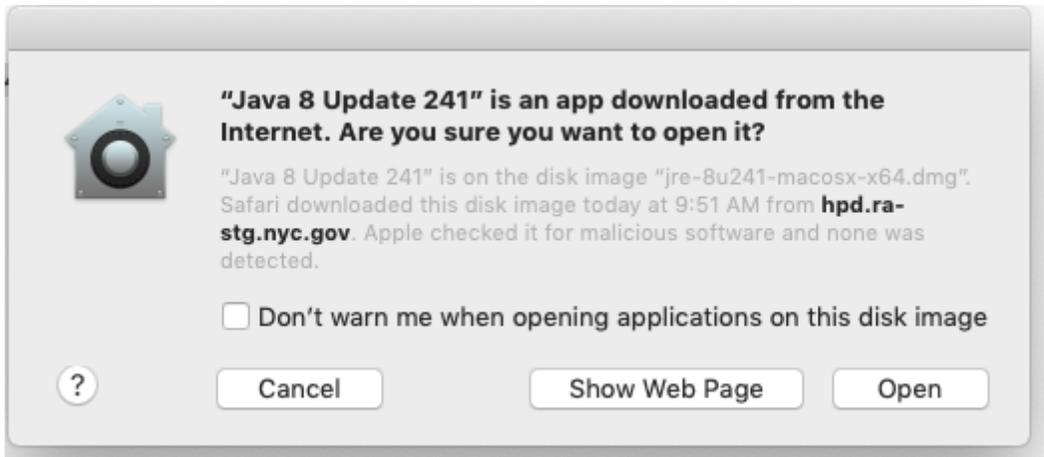
7. Click the Java 8 Update installer



NOTE: If you receive this message, go to Finder > Control-click the app DMG/PKG file > choose Open from the menu, and in the dialog that appears, click Open. Enter your admin name and password when prompted



8. Click Open



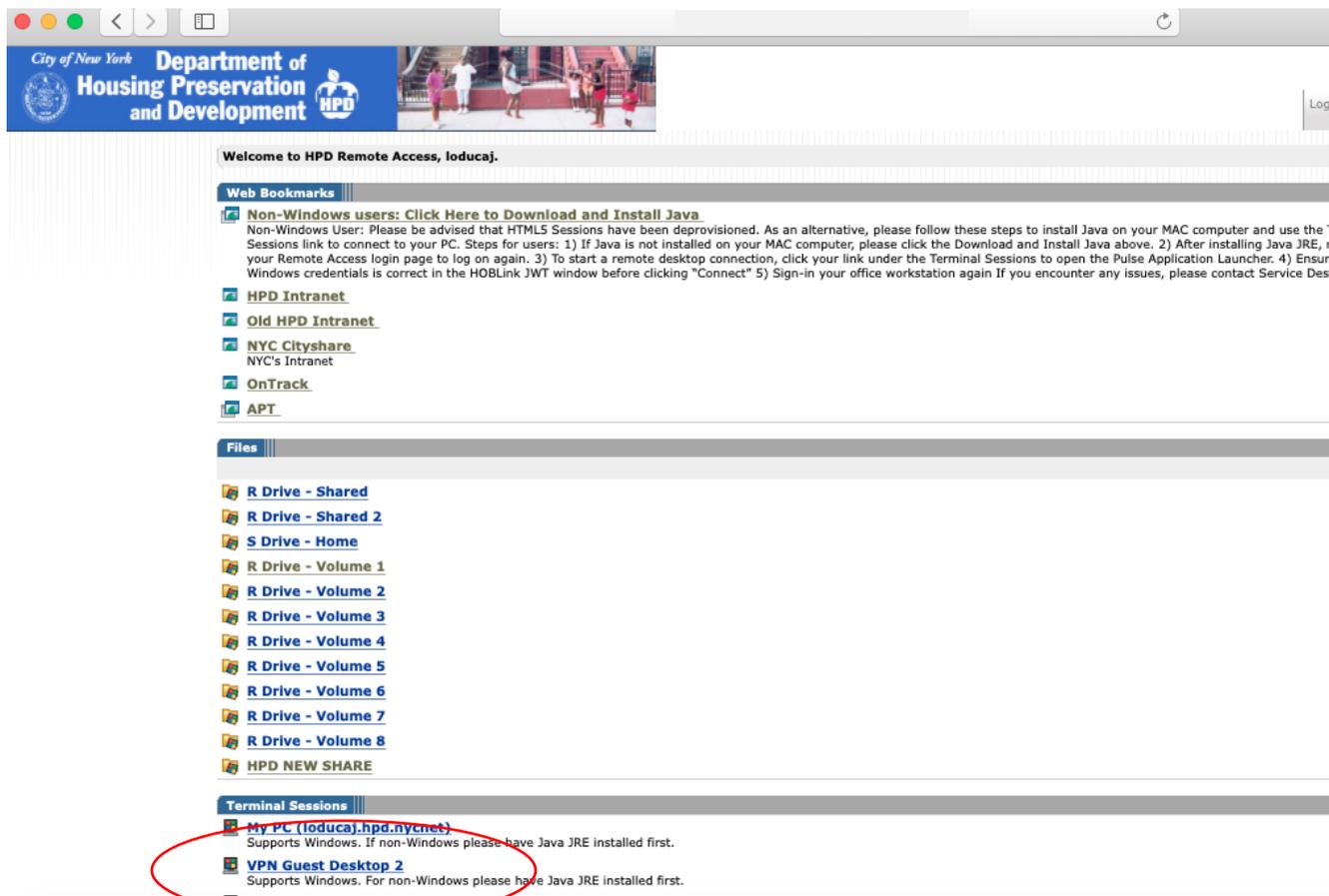
9. Click Install



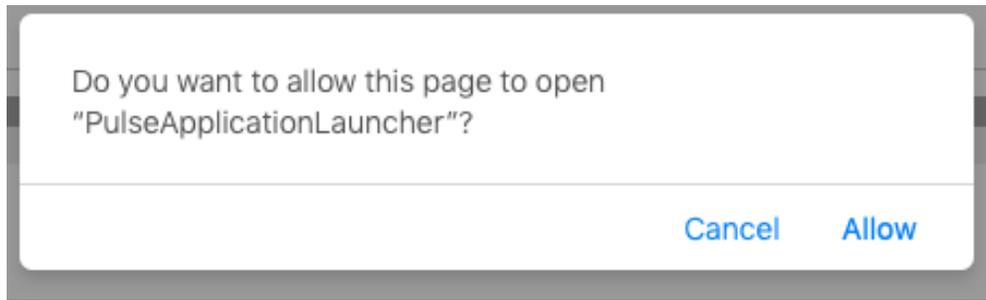
10. Click Close



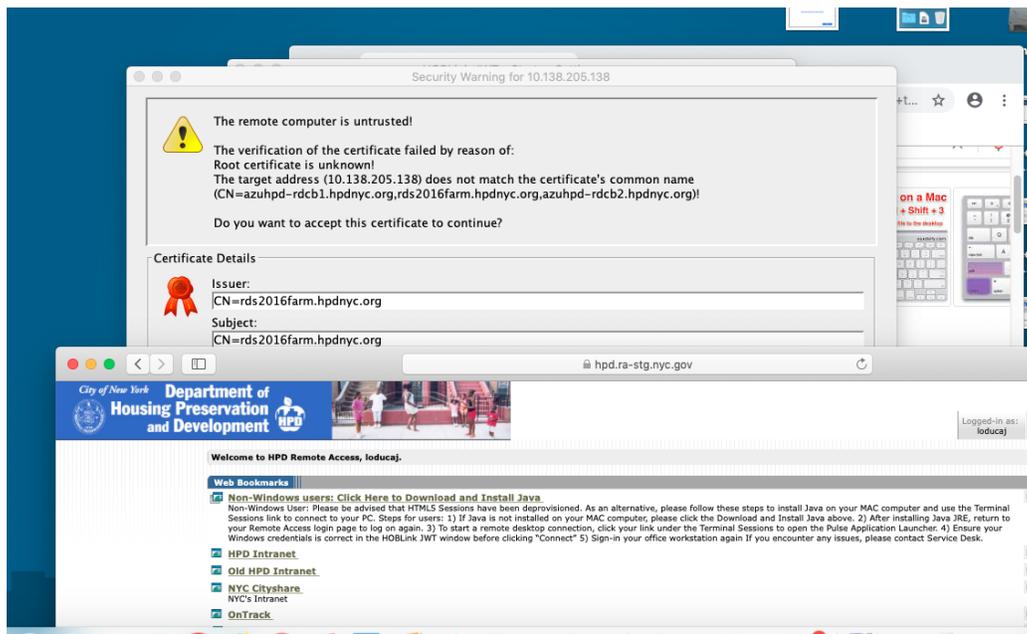
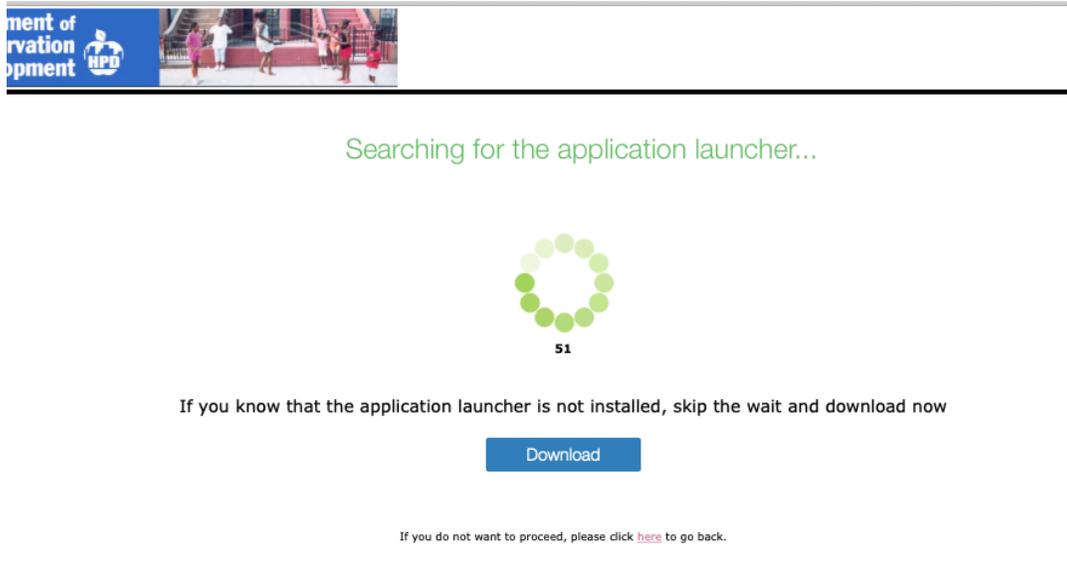
11. Browse back to the Welcome to HPD Remote Access Page and click VPN Guest Desktop 2



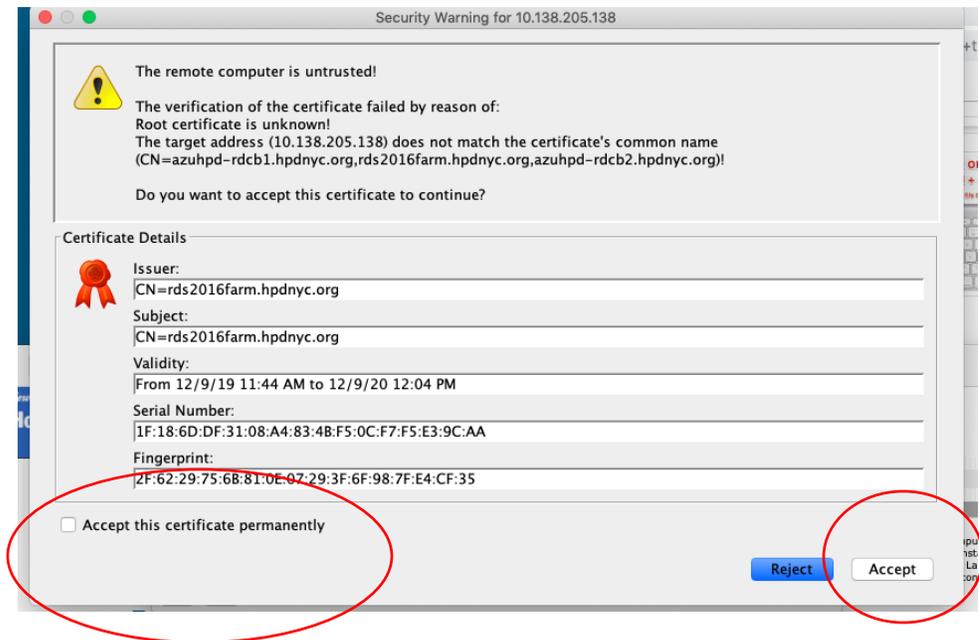
12. Click Allow to open PulseApplicationInstaller



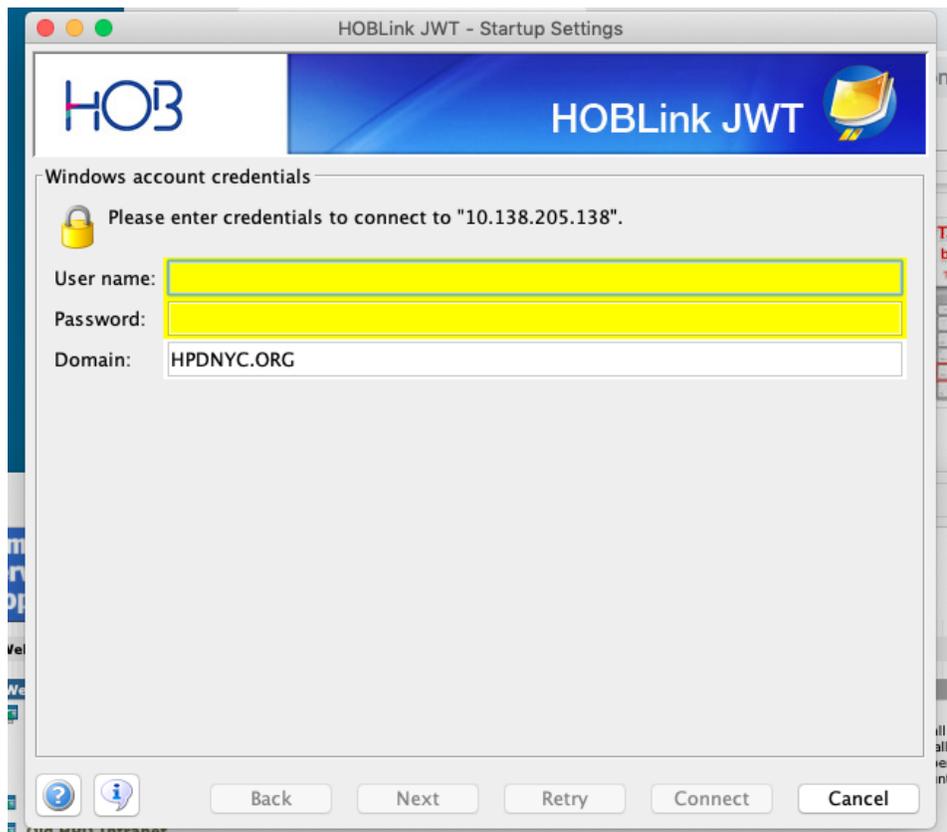
13. Move this window to the side, behind it you will see the Security Warning window



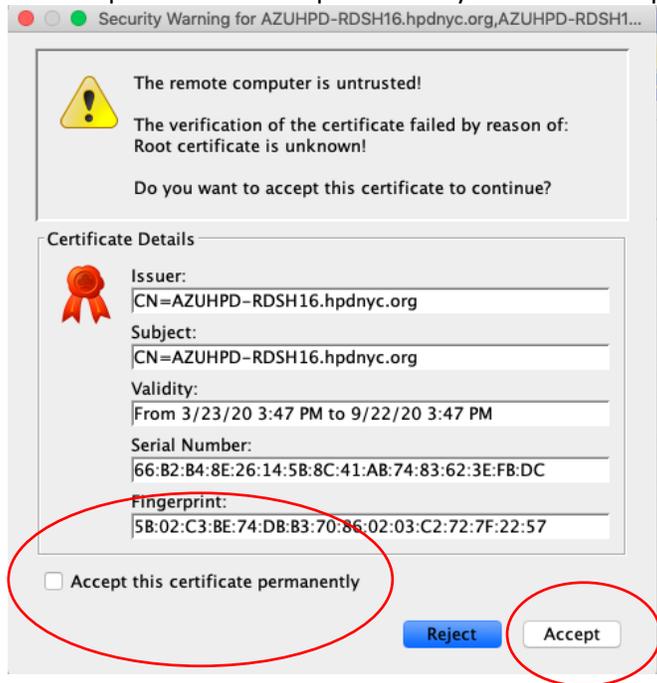
14. Click Accept this certificate permanently then click Accept



15. Enter your network credentials and click Connect



16. Accept this certificate permanently then click Accept again



17. Click OK and access your HPD Desktop

