

Last Update  
4/17/2020

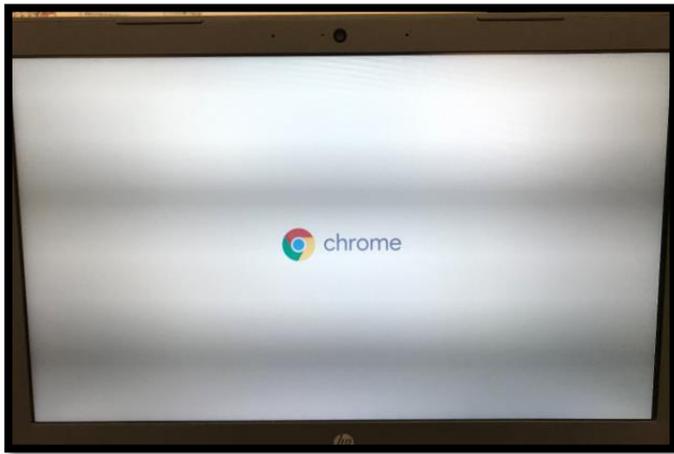
**NYC Department of Housing Preservation & Development**

# Remote Access

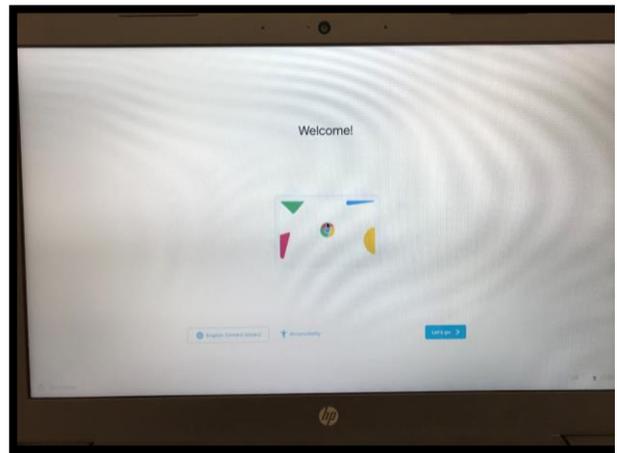
For Chromebook



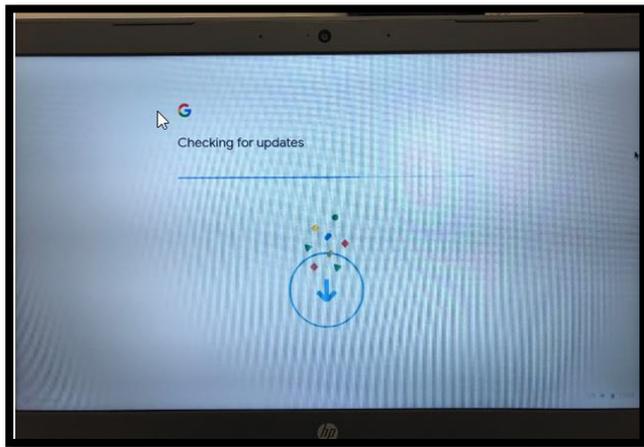
# SETTING UP YOUR CHROMEBOOK



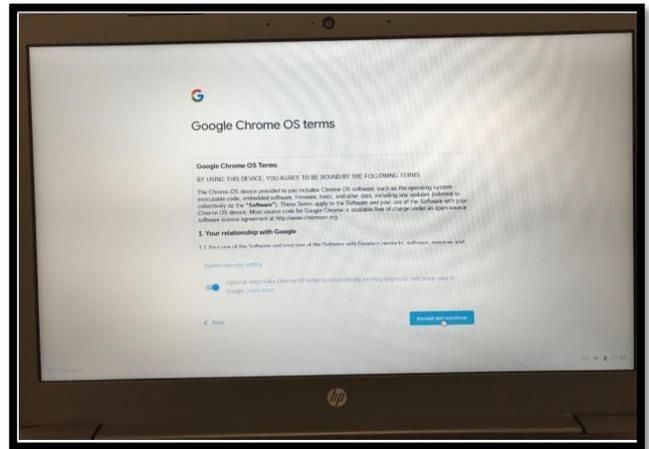
Powered on -



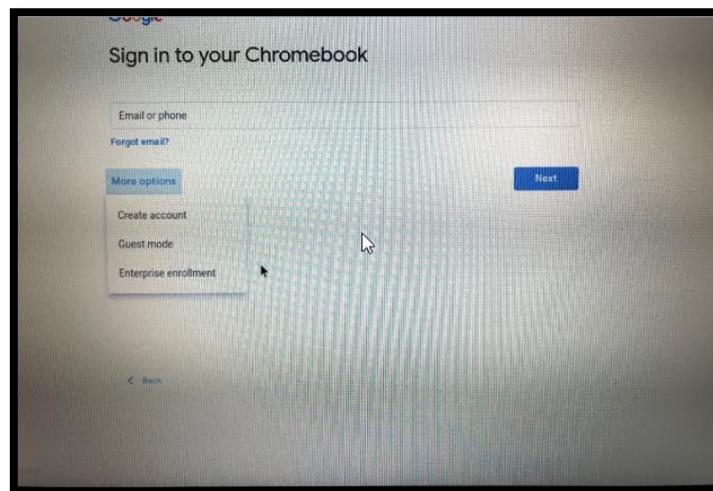
Welcome Screen



Allow Updates To Load

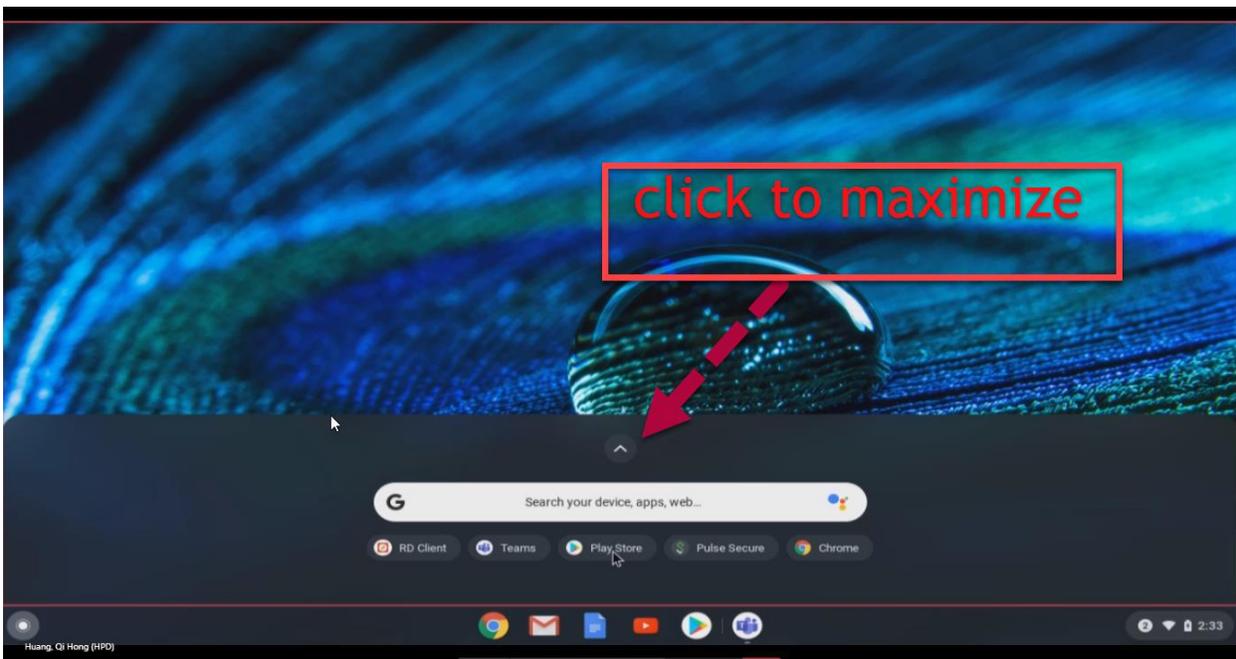
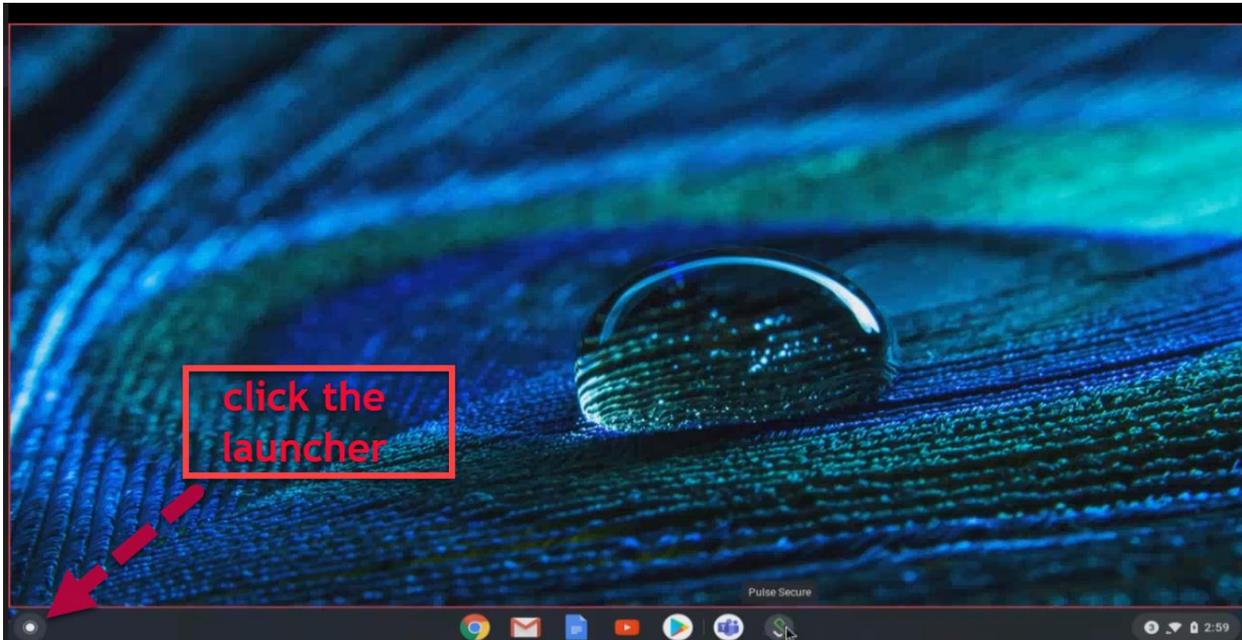


Click Accept



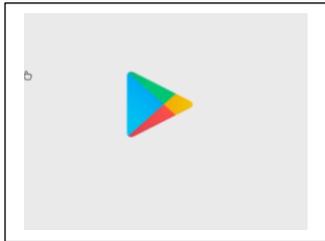
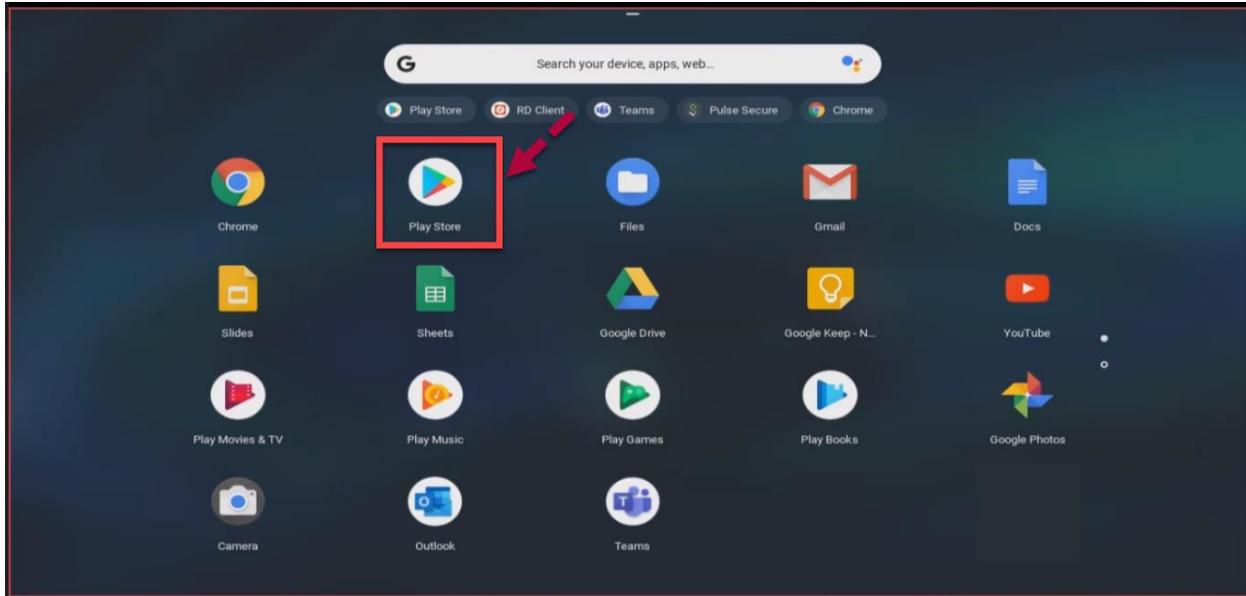
Please enter your Gmail address. You will need to create an account if you don't have one. **\*You will not be able to download applications if you don't have a Gmail account.**

you will have two downloads PULSE SECURE and REMOTE DESKTOP

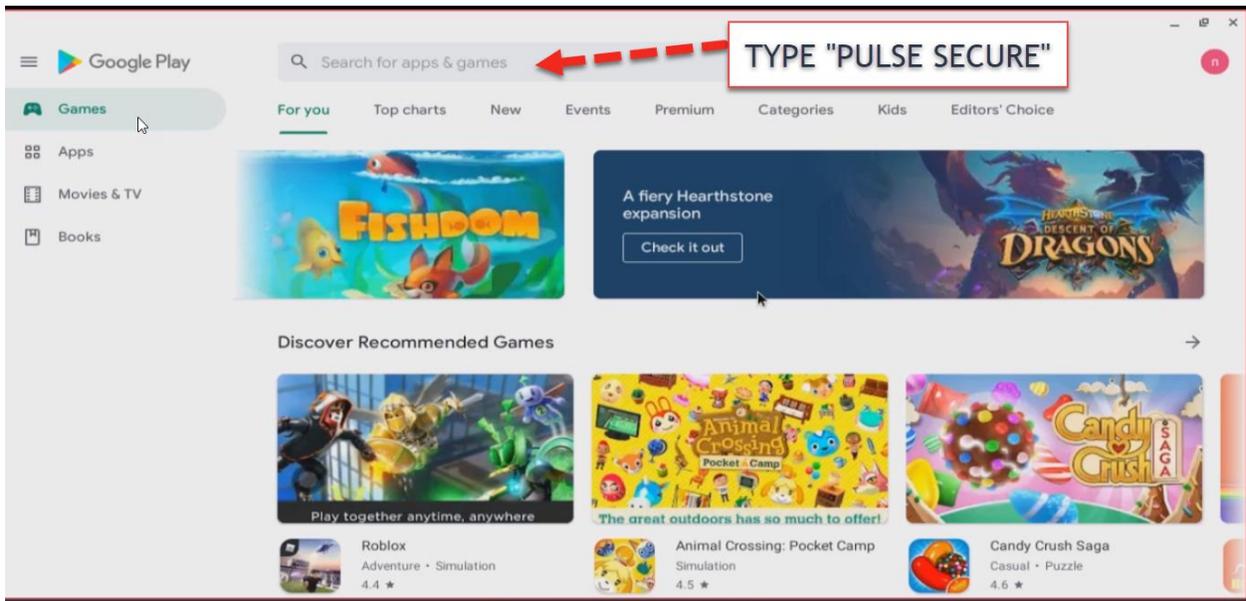


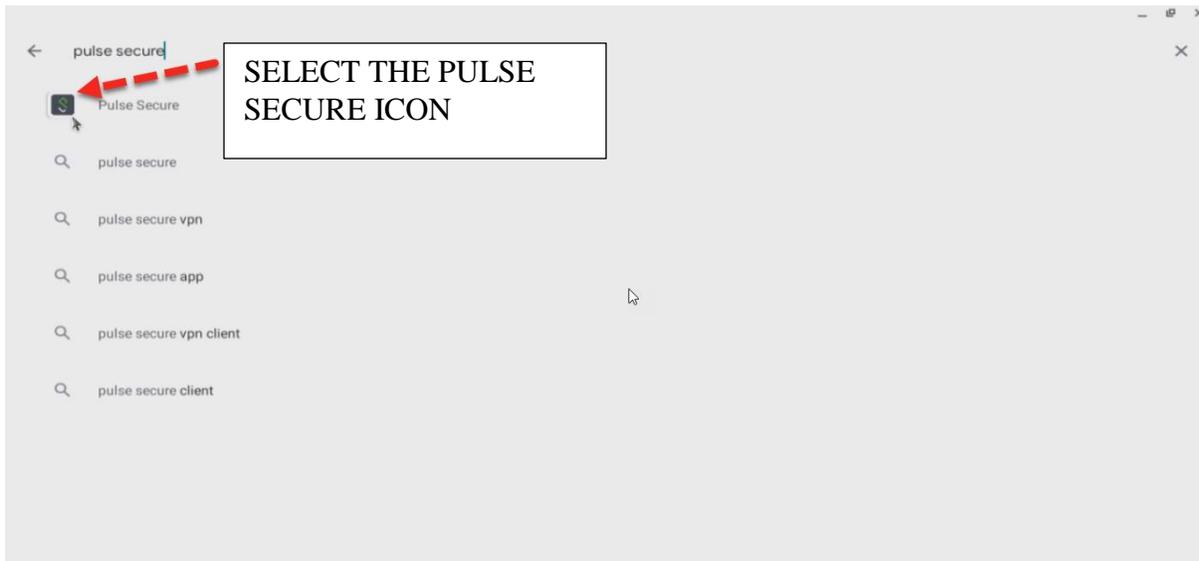
MAXIMIZE THIS WINDOW TO YOUR DOWNLOAD APP WINDOW

# SELECT PLAY STORE



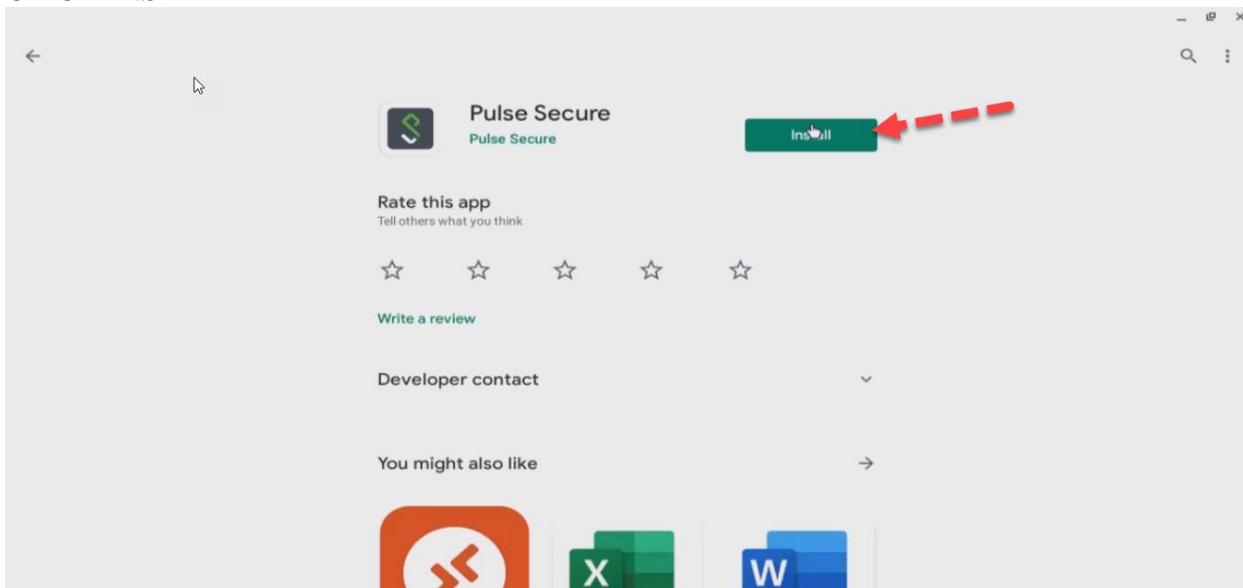
**-SKIP CREDIT CARD INFO TO DOWLOAD-  
IN THE GOOGLE PLAY SEARCH  
TYPE PULSE SECURE**





SELECT THE PULSE SECURE ICON

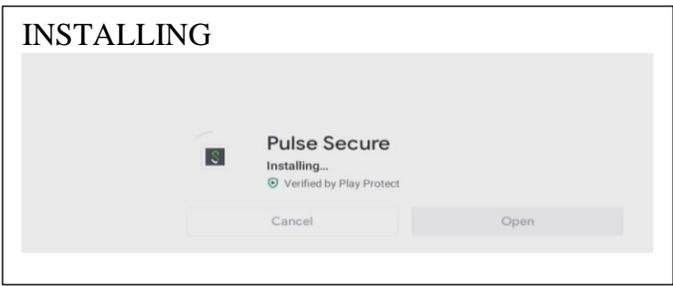
CLICK INSTALL



Install



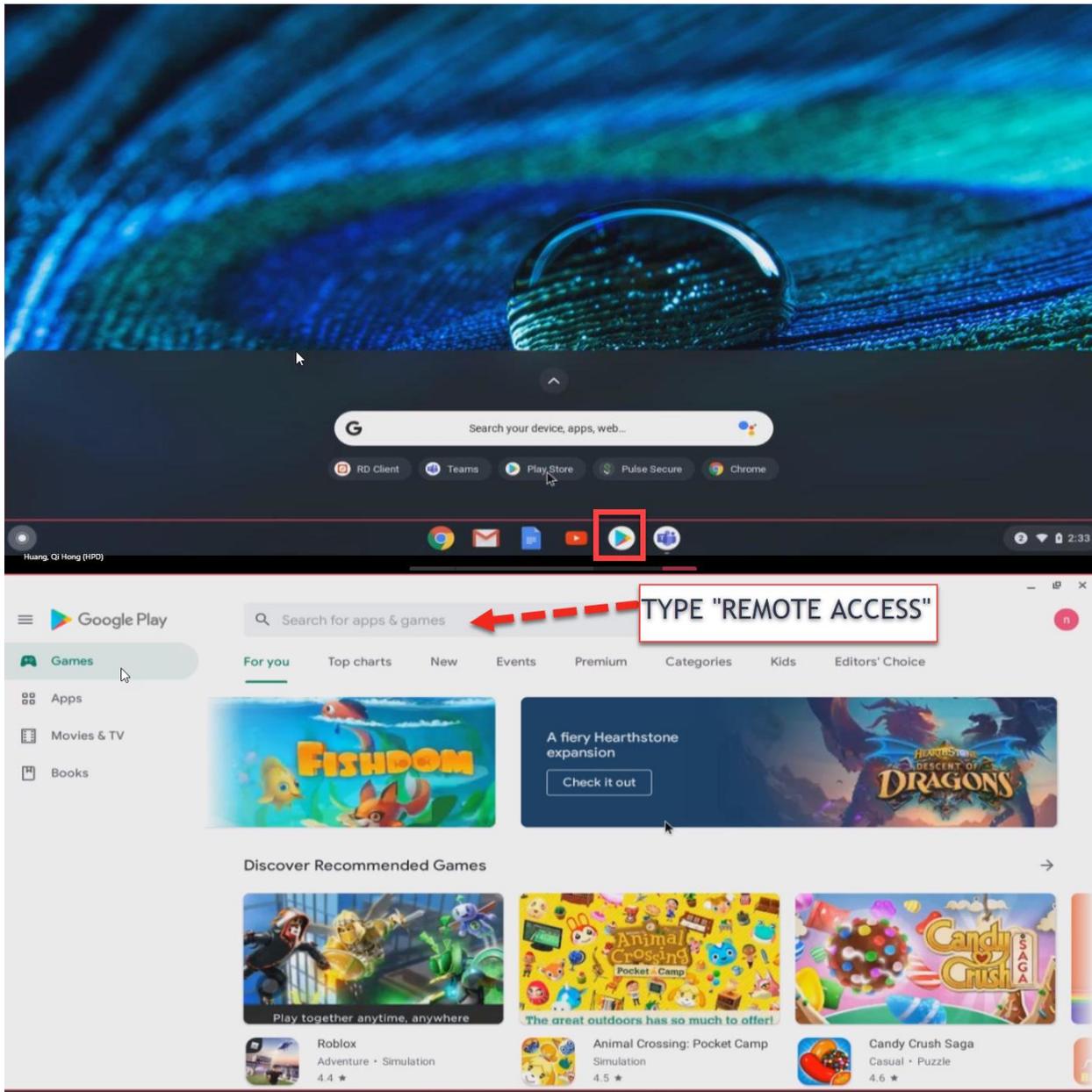
WAITING FOR DOWNLOAD



INSTALLING

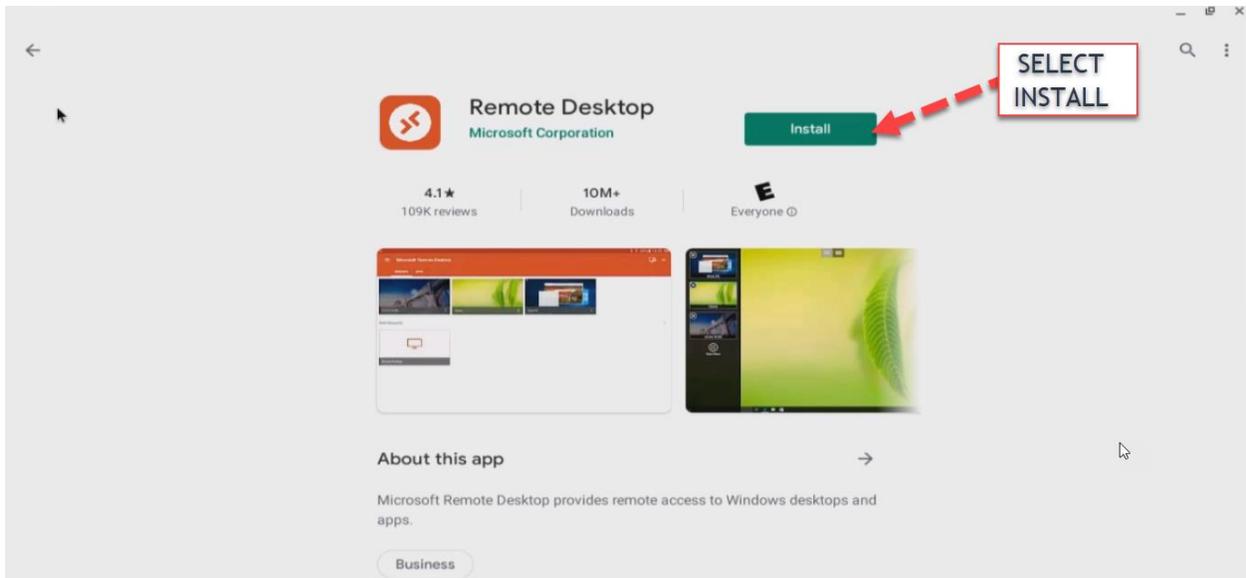
AFTER INSTALLING PULSE, BACK TO THE DESKTOP AND INSTALL “THE RD CLIENT ICON.

CLICK THE GOOGLE PLAY STORE ICON>TYPE **REMOTE DESKTOP** IN THE SEARCH

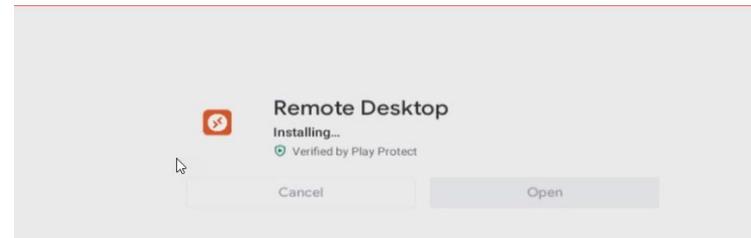




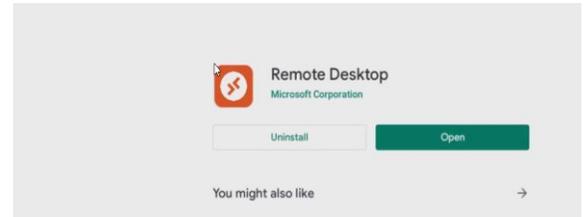
## INSTALL



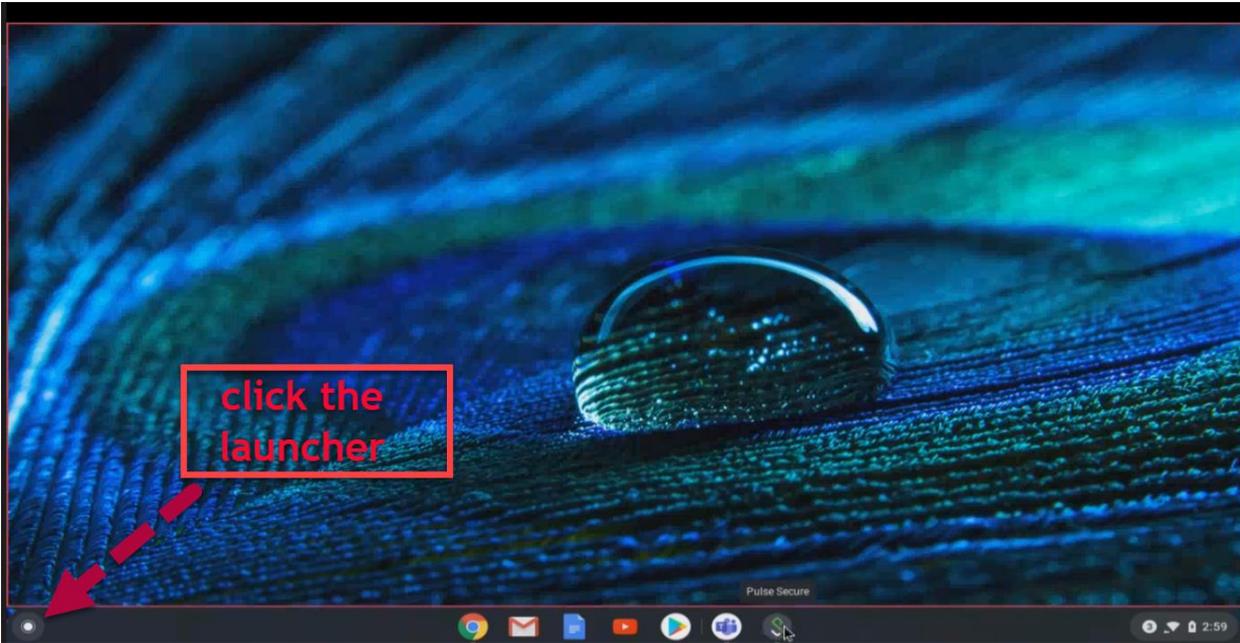
## INSTALLING



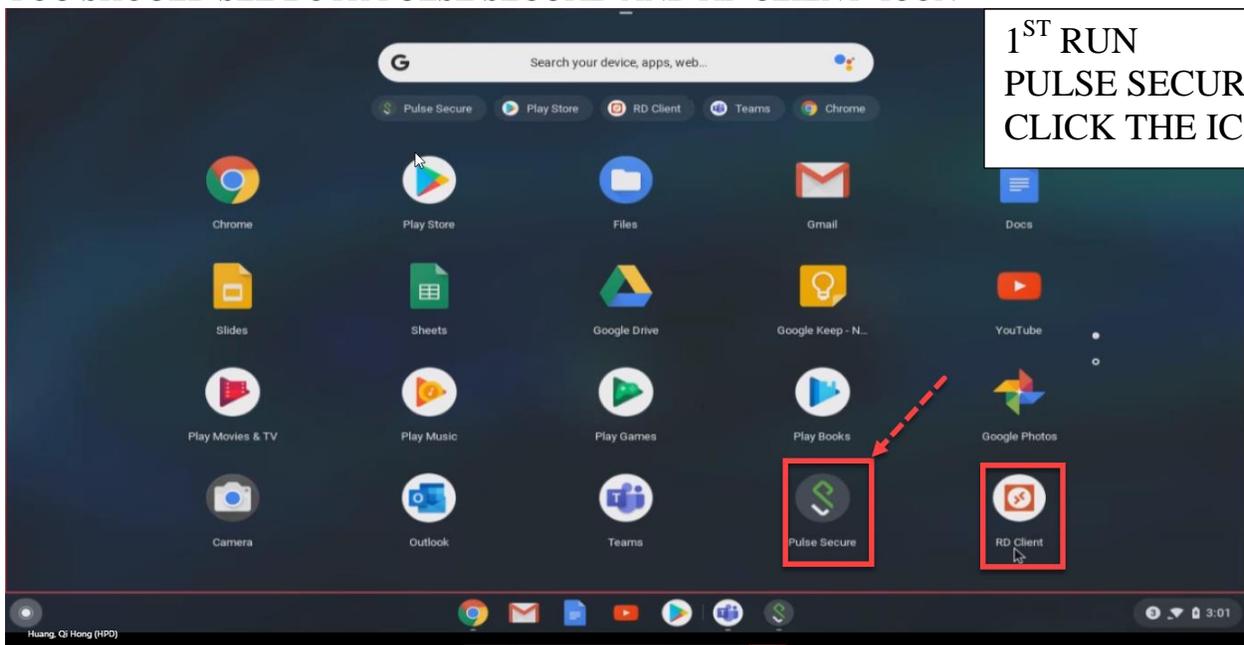
## INSTALLATION COMPLETE



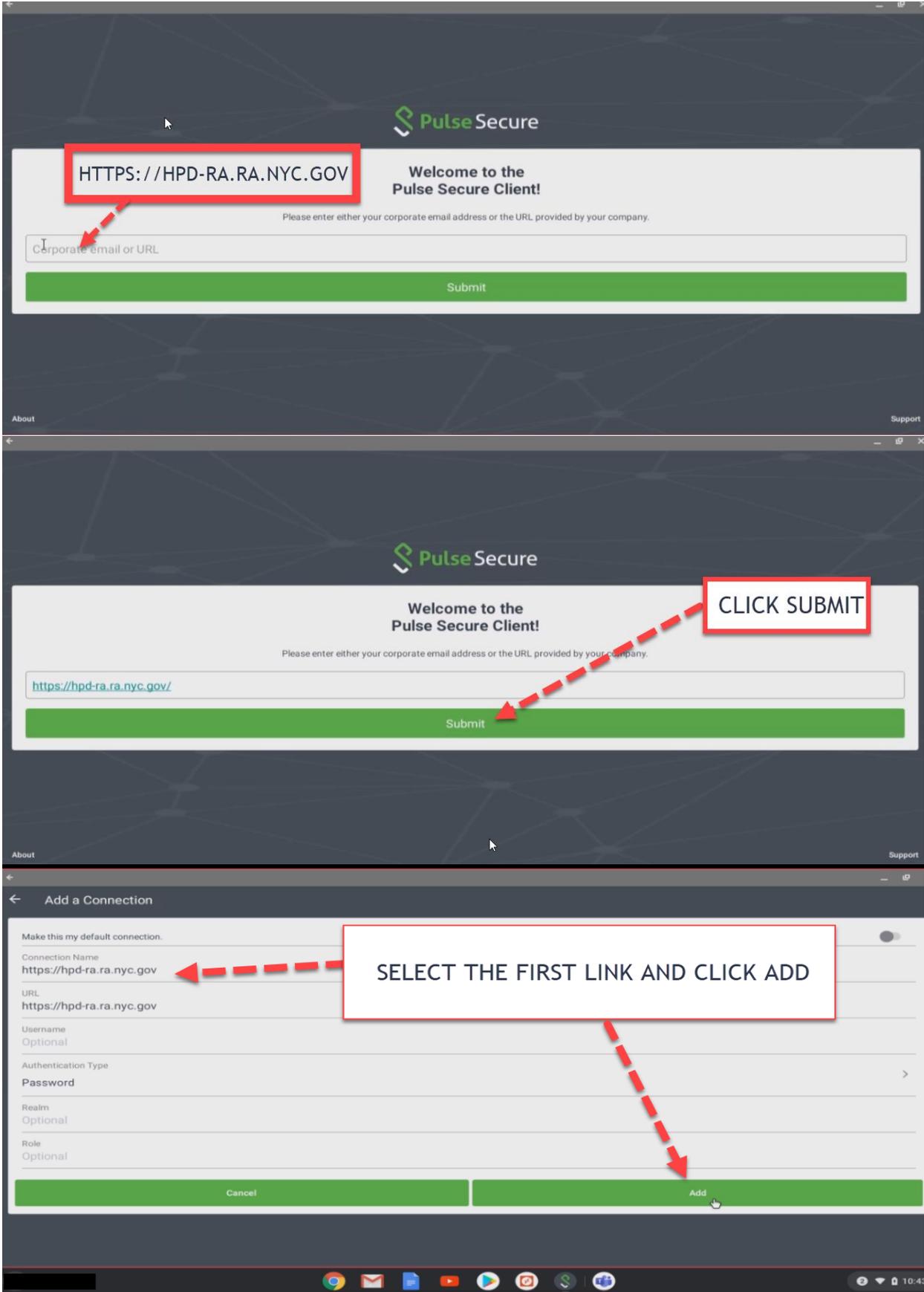
AFTER INSTALLTION OF BOTH APPS, YOU WILL NEED TO RUN BOTH APPS

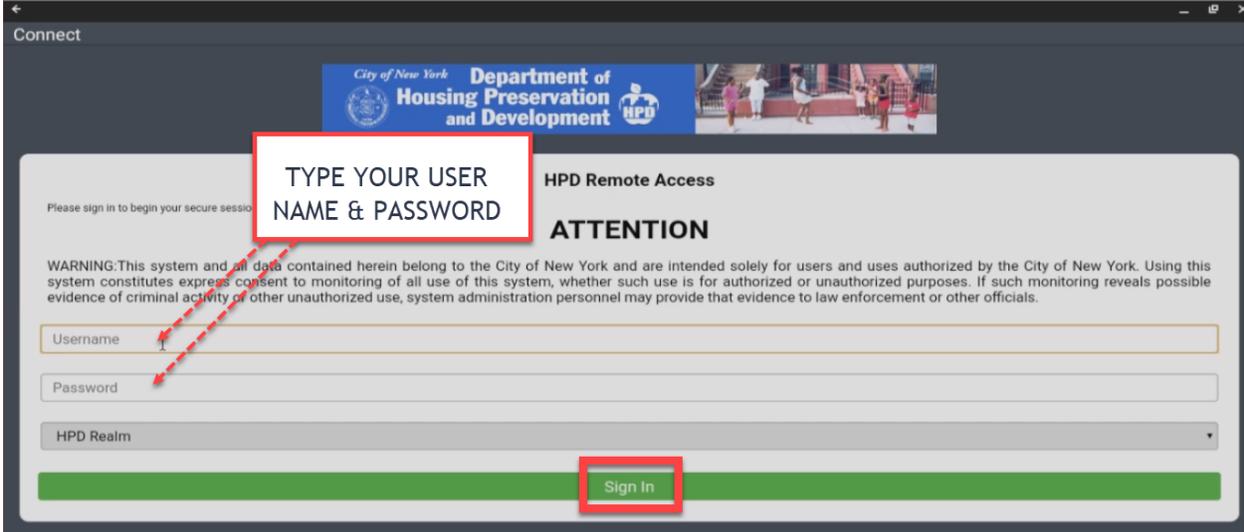
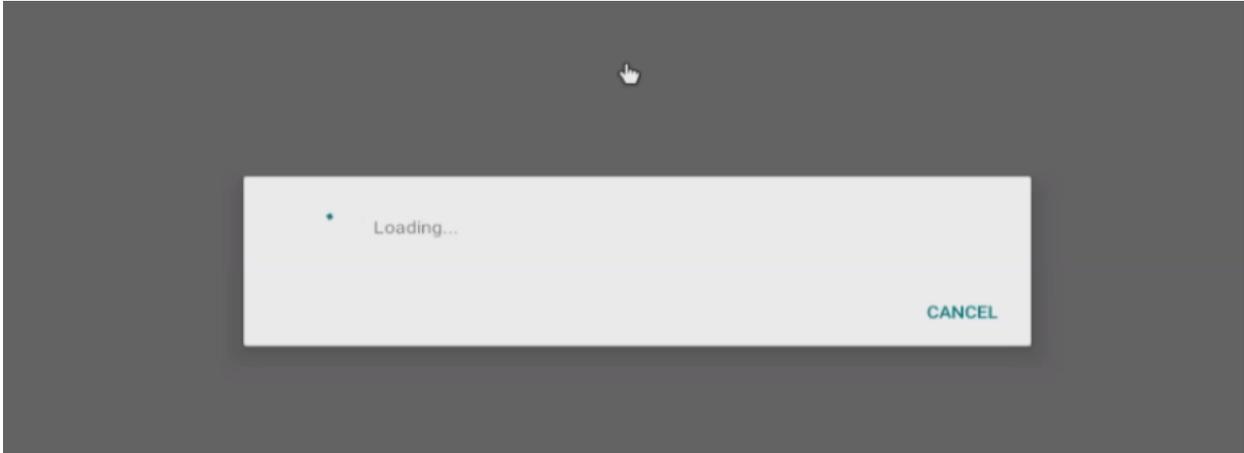


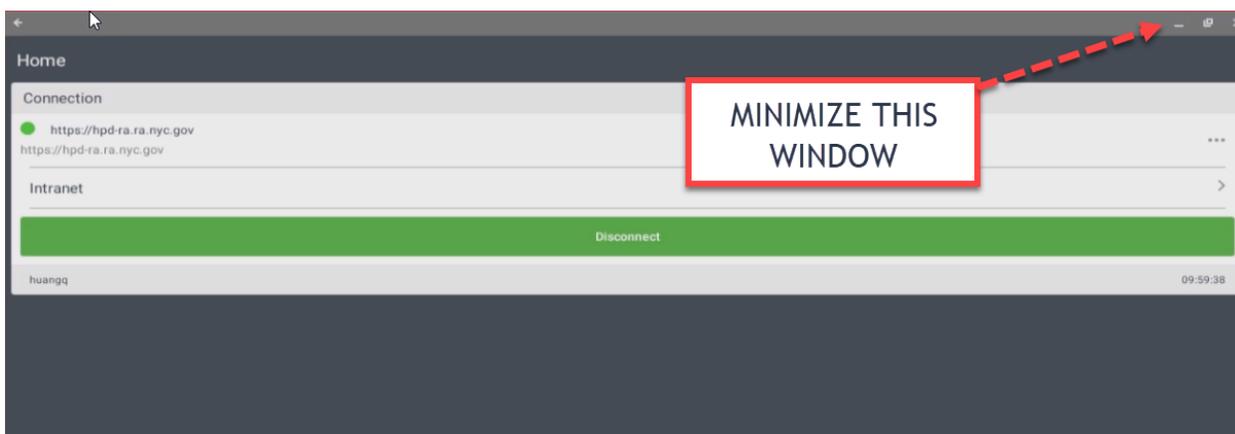
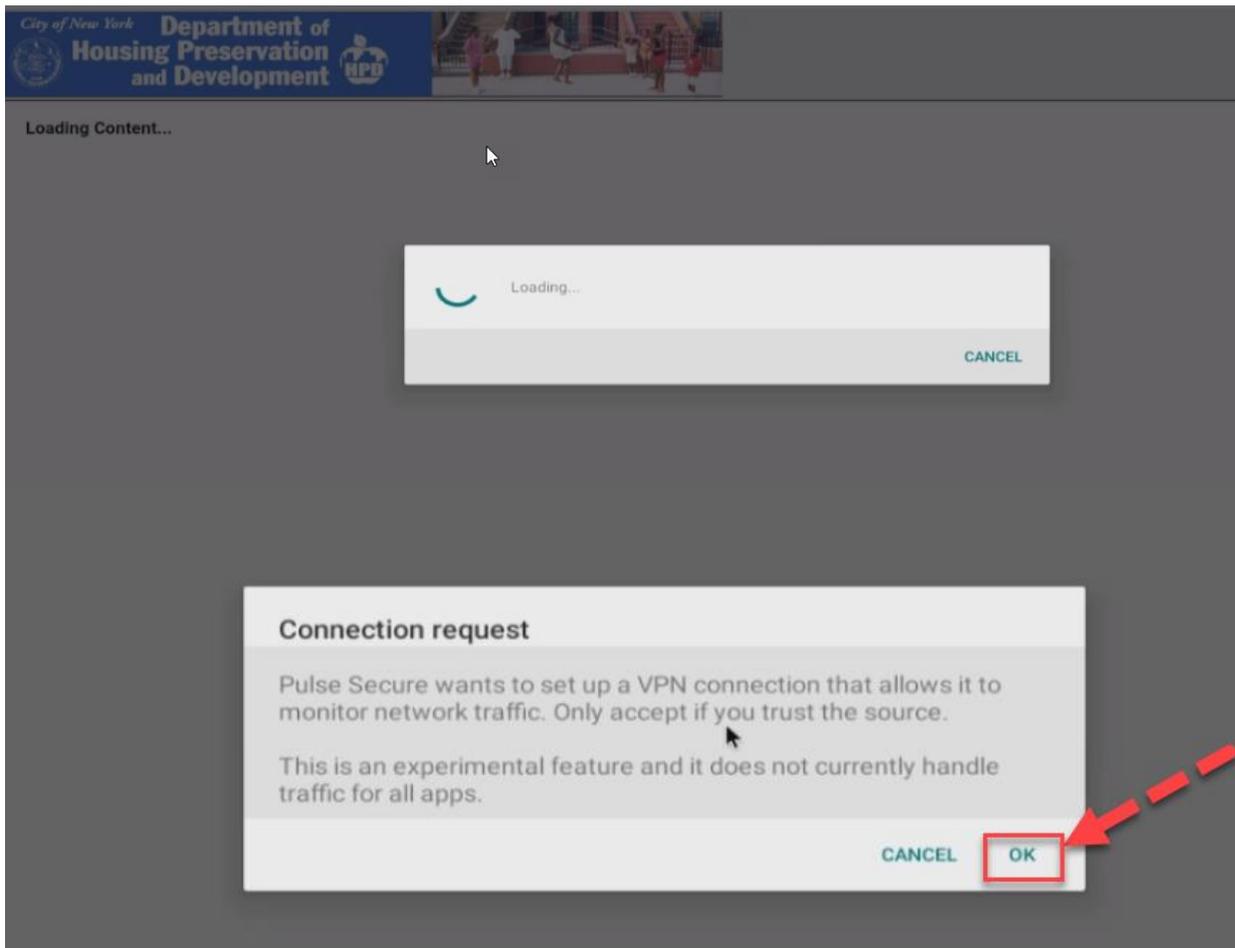
YOU SHOULD SEE BOTH PULSE SECURE AND RD CLIENT ICON



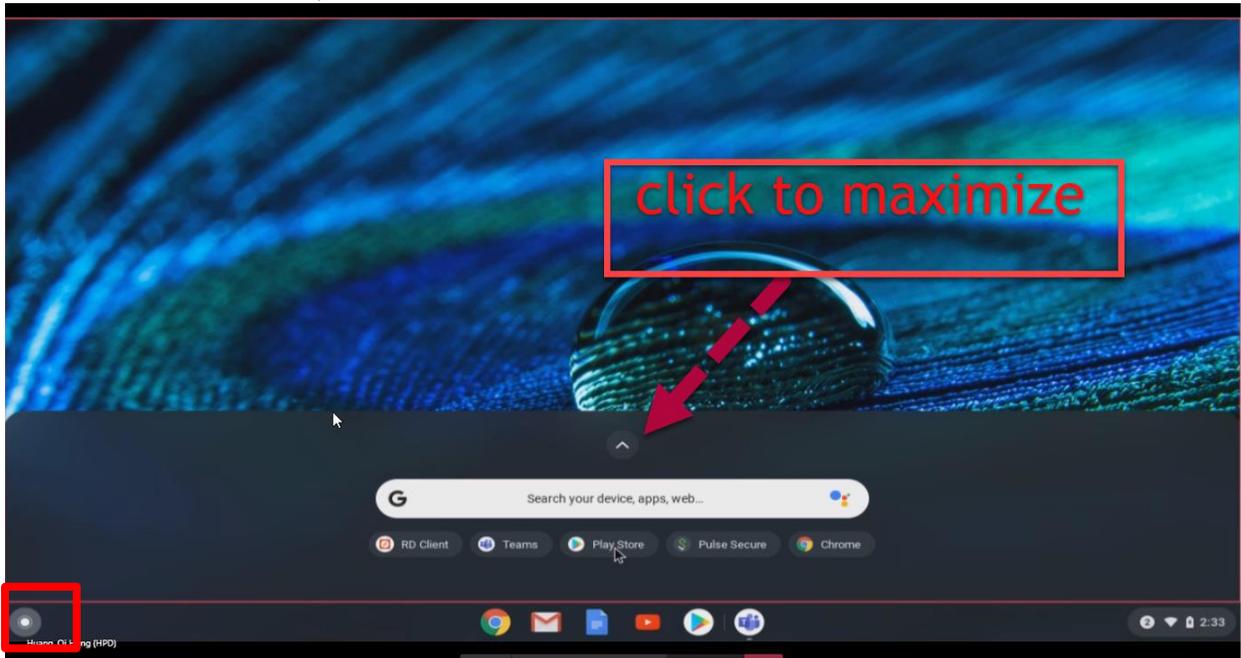
TYPE HTTPS://HPD-RA.RA.NYC.GOV



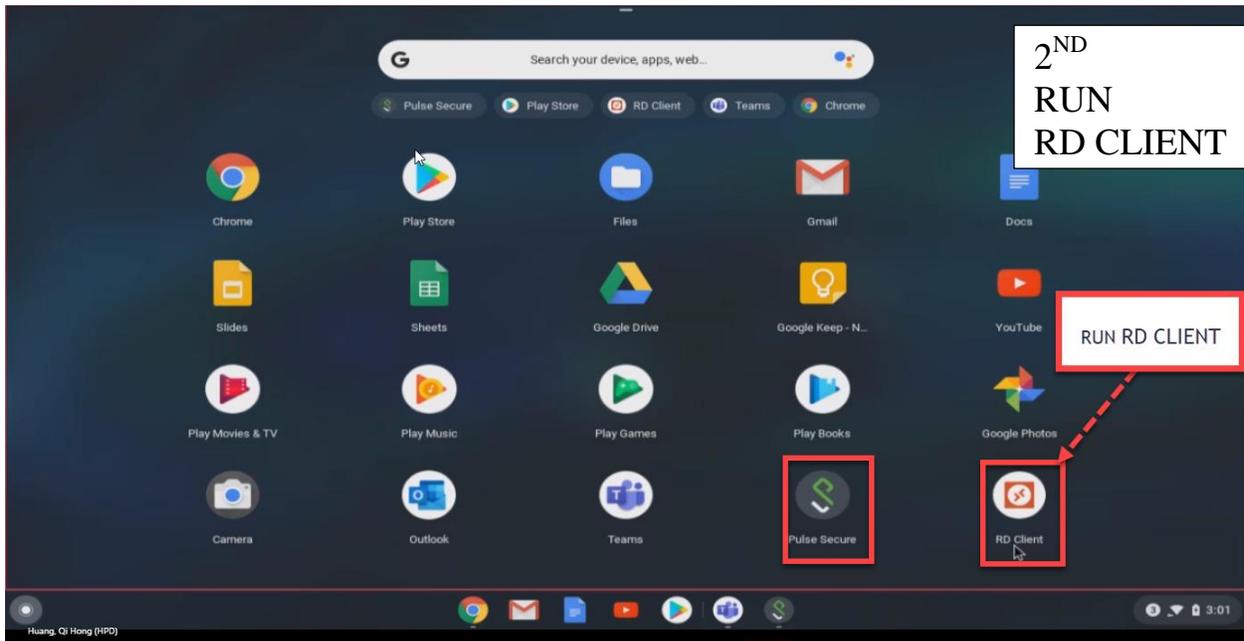


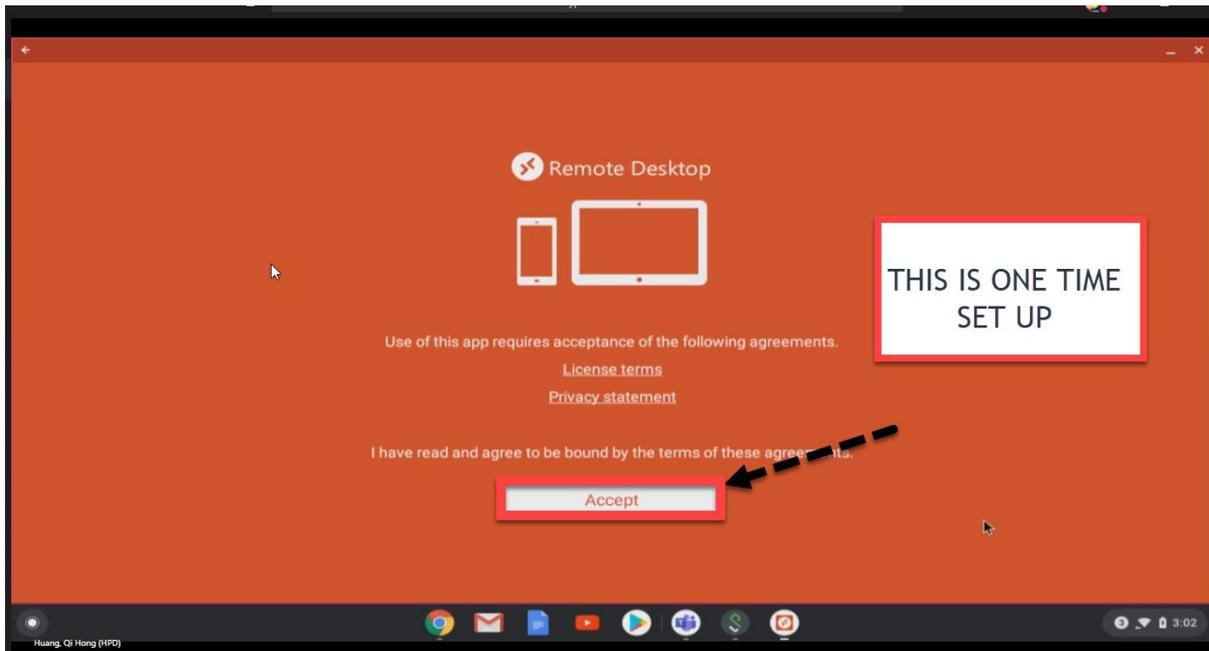


FROM THE DESKTOP, NAVIGATE TO APPS WINDOW



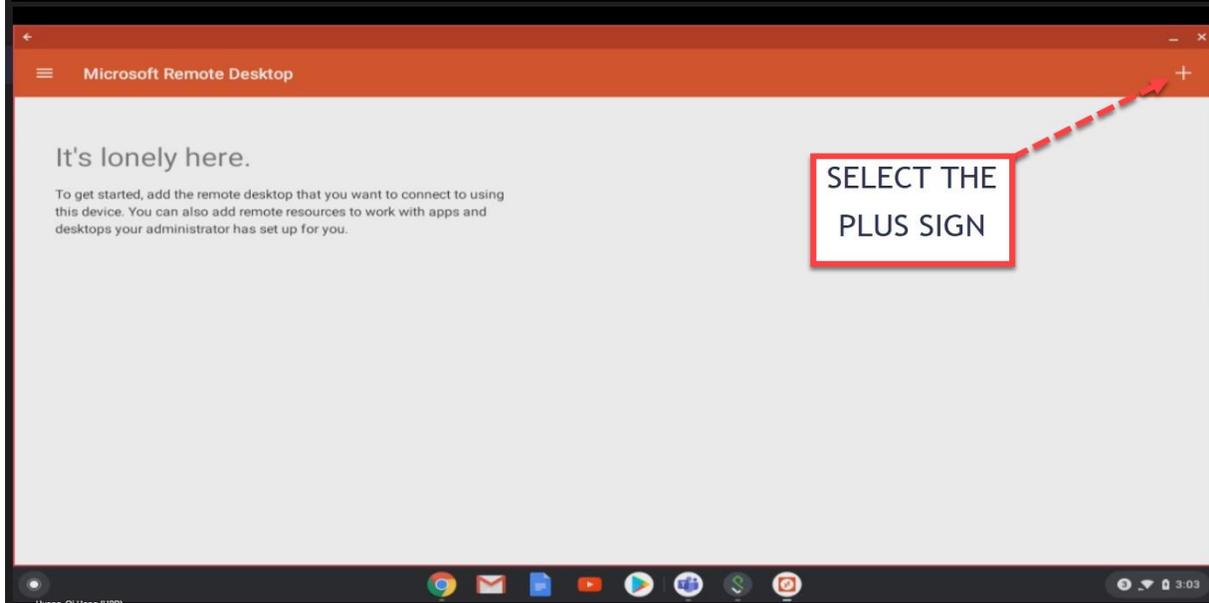
CLICK THE RD CLIENT ICON



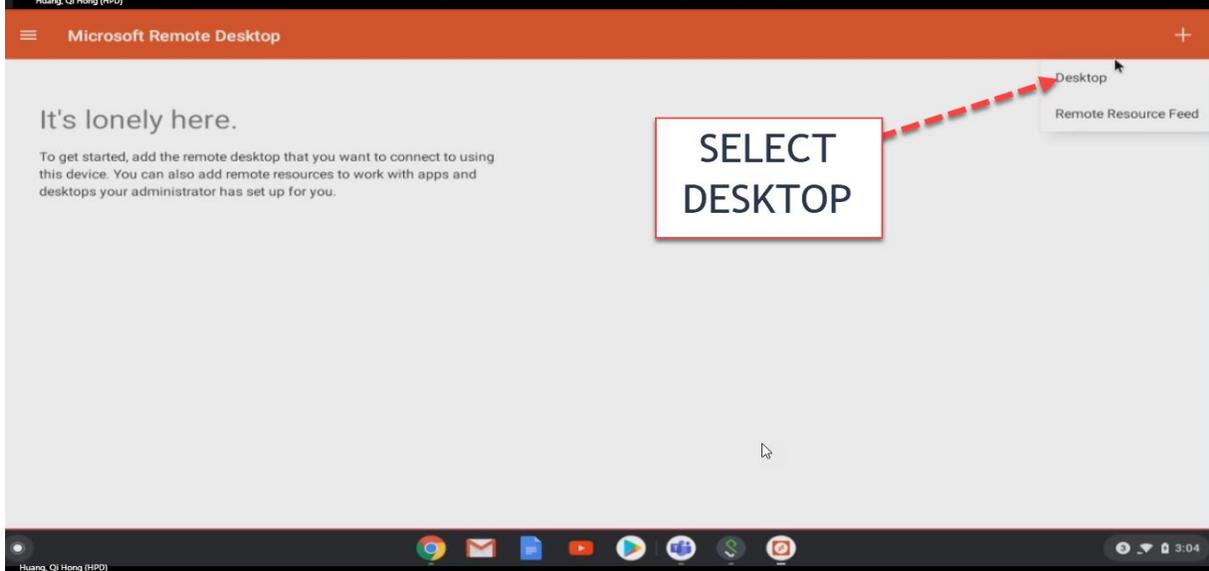


THIS IS ONE TIME SET UP

Accept

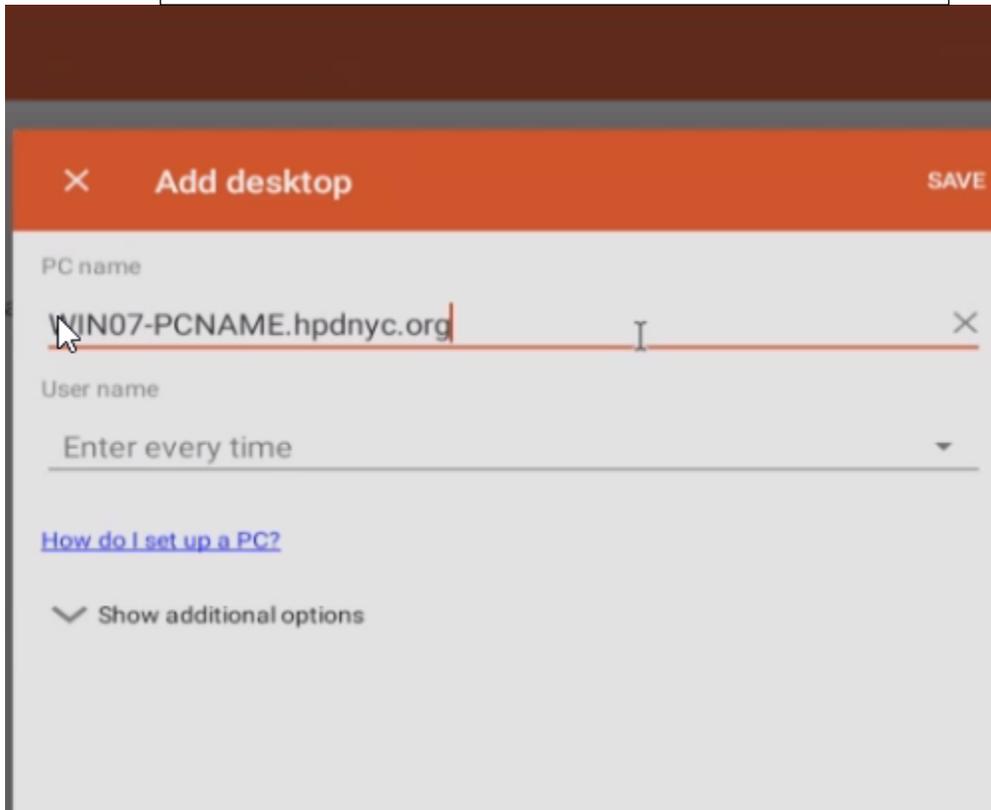
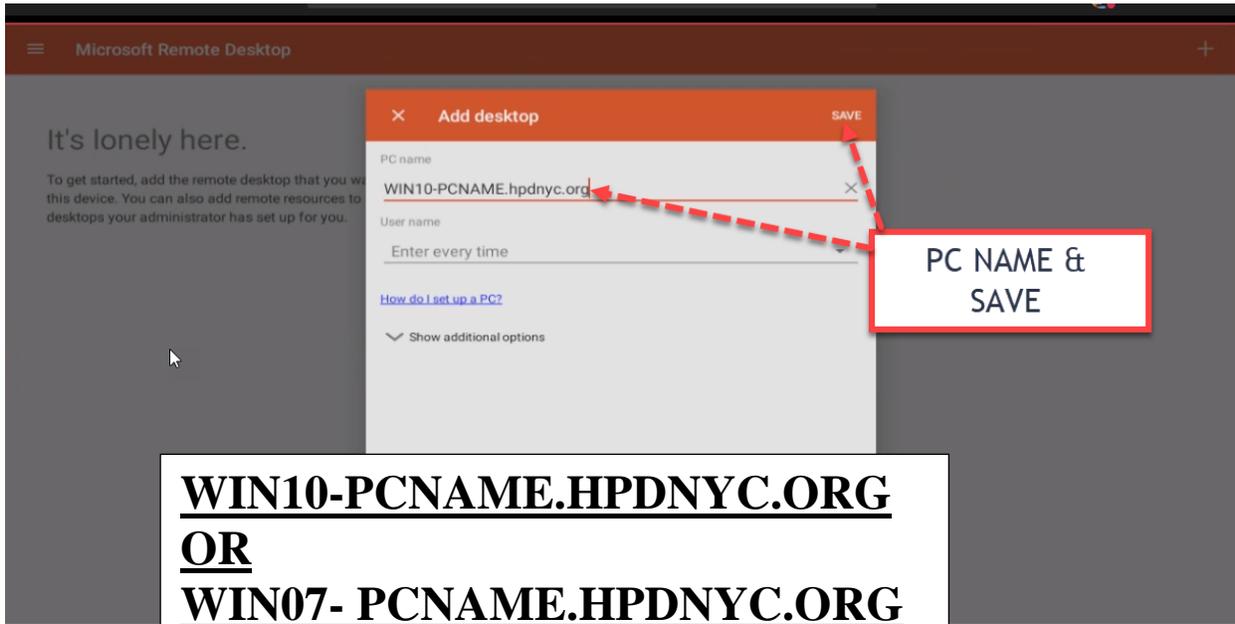


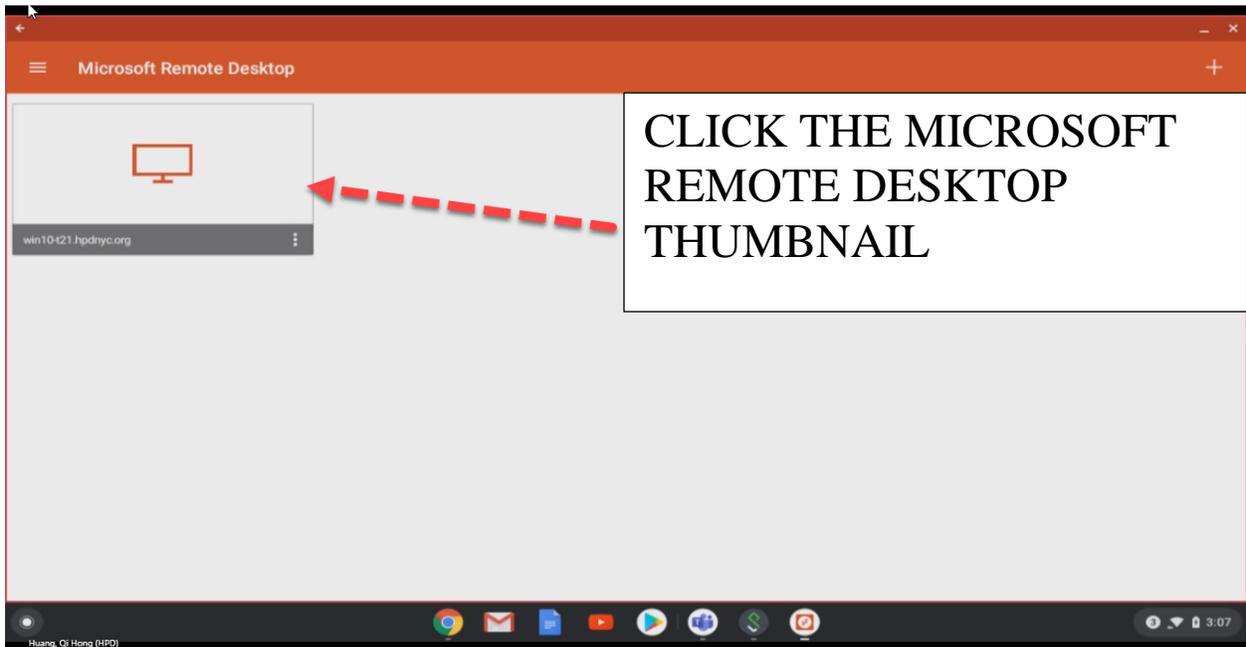
SELECT THE PLUS SIGN



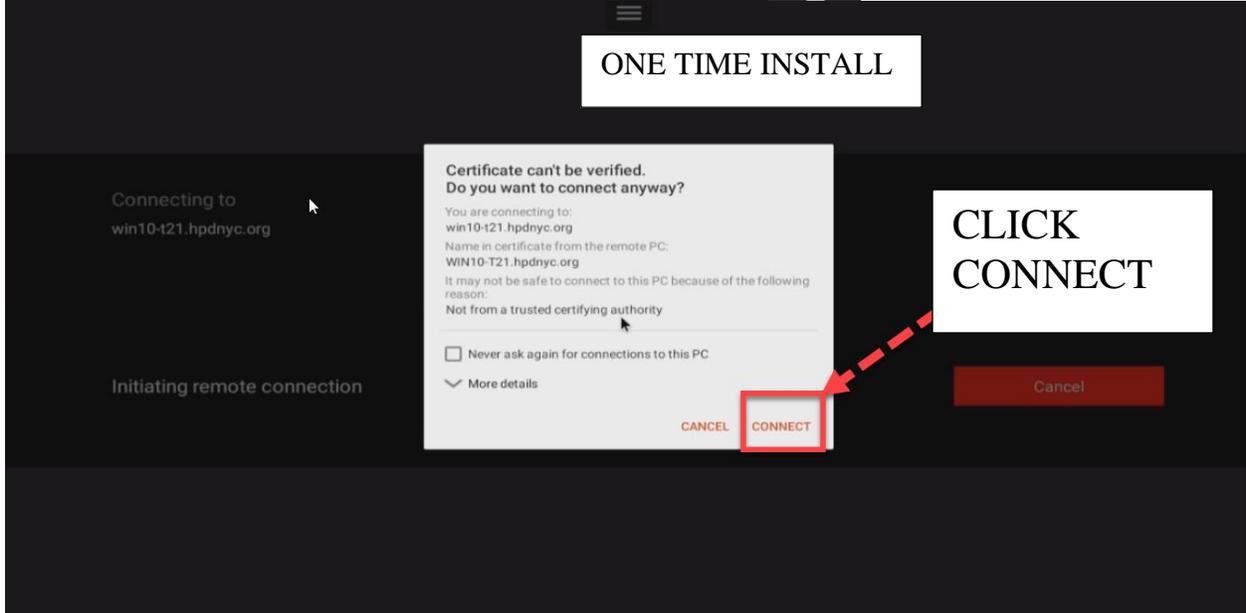
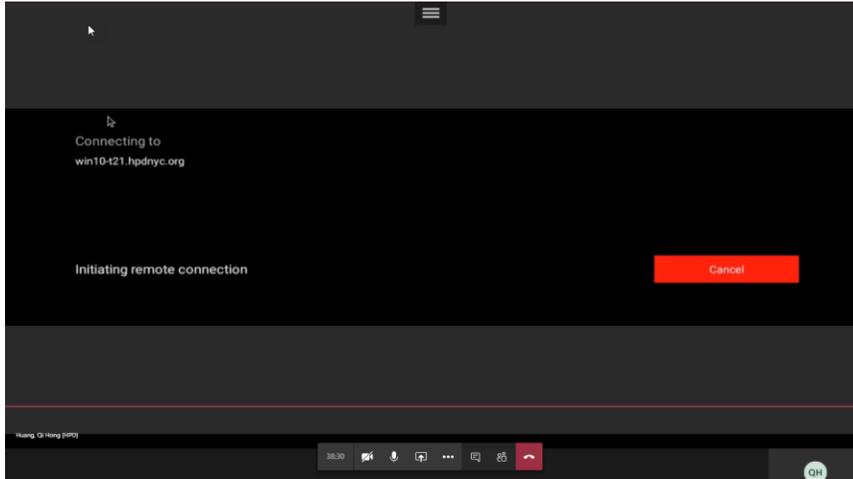
SELECT DESKTOP

YOUR PC NAME MUST BE TYPE IN THIS FORMAT  
**(WIN10-PCNAME.HPDNYC.ORG)**  
WIN10-HARDWARE.HPDNYC.ORG

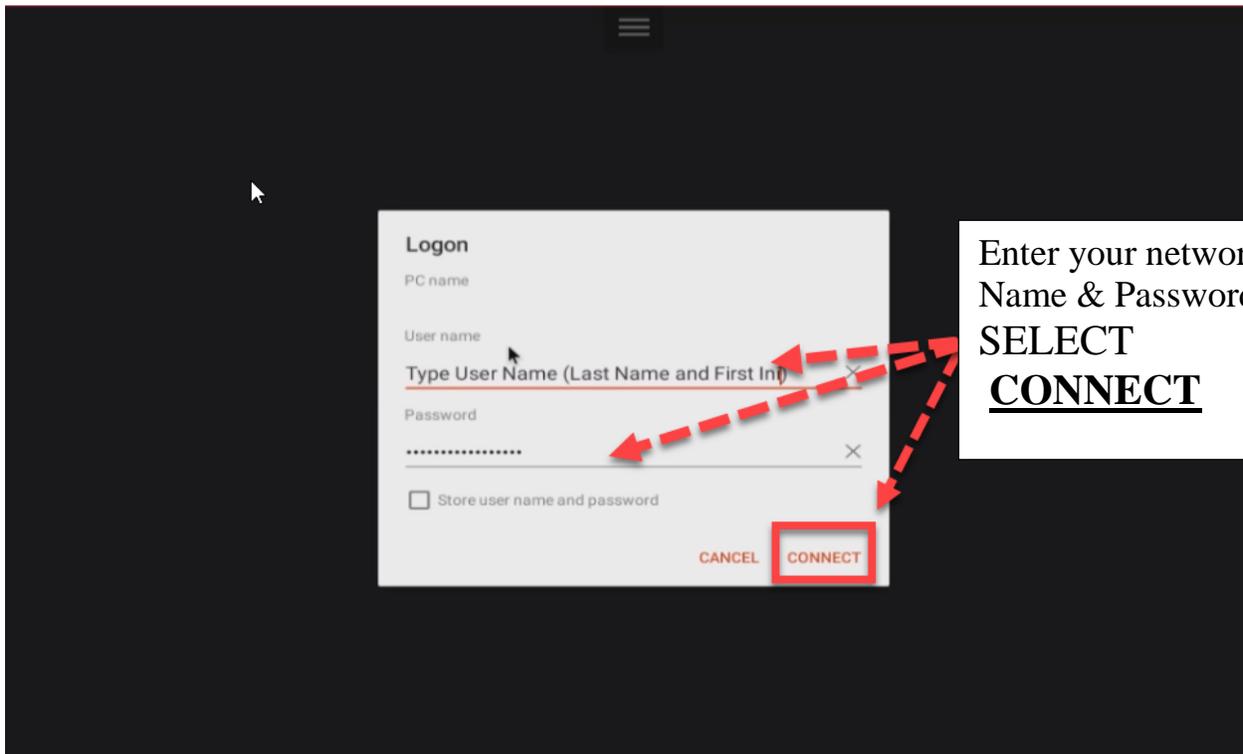
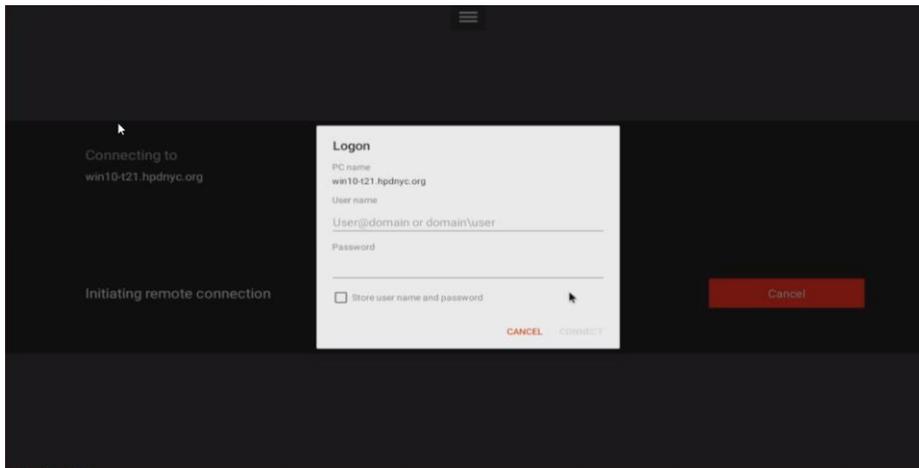




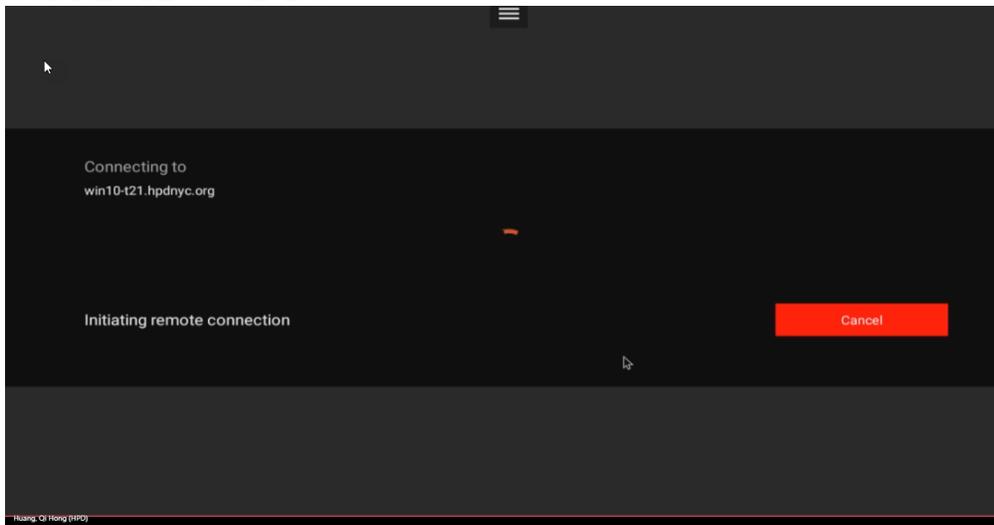
### CONNECTING TO YOUR PC



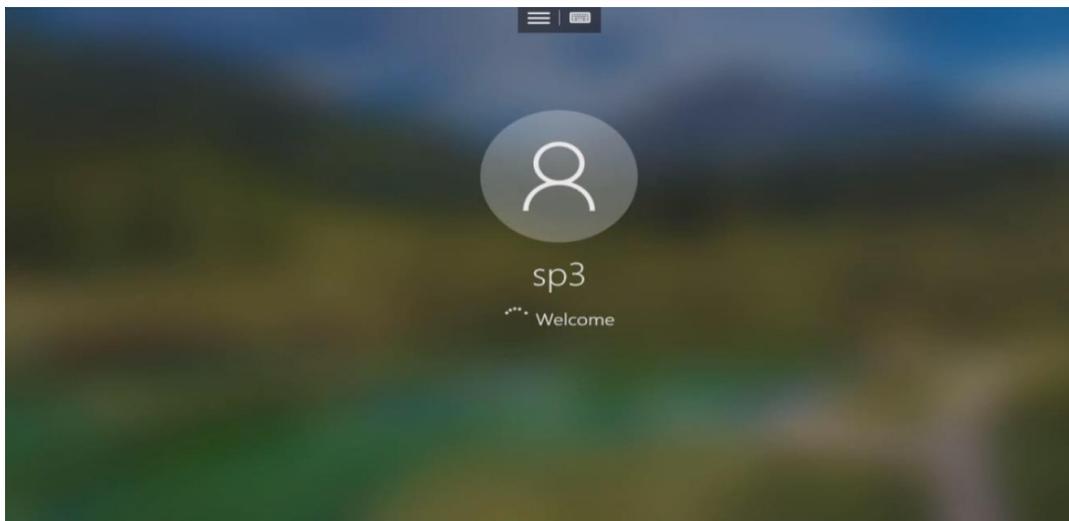
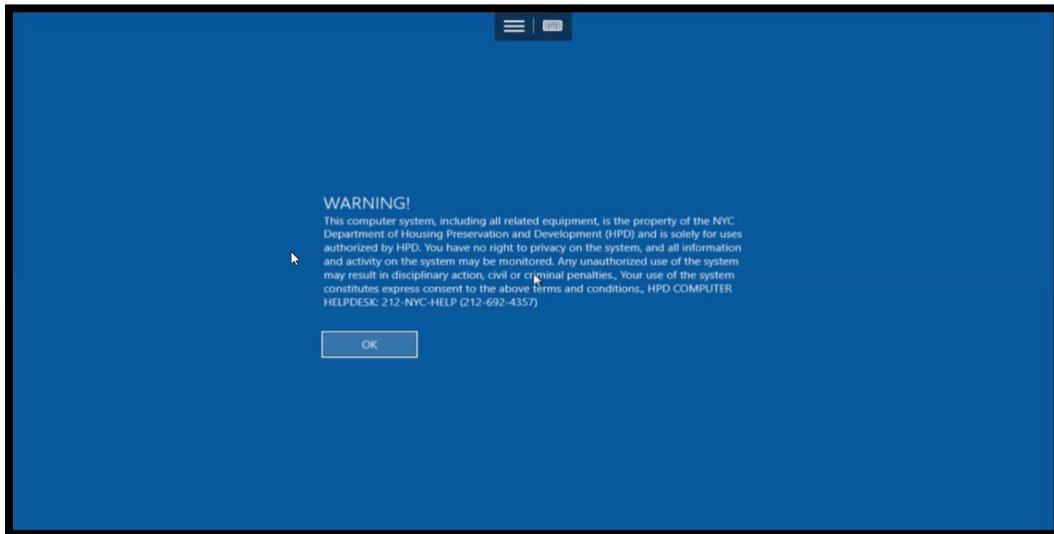
## CONNECTING WINDOW



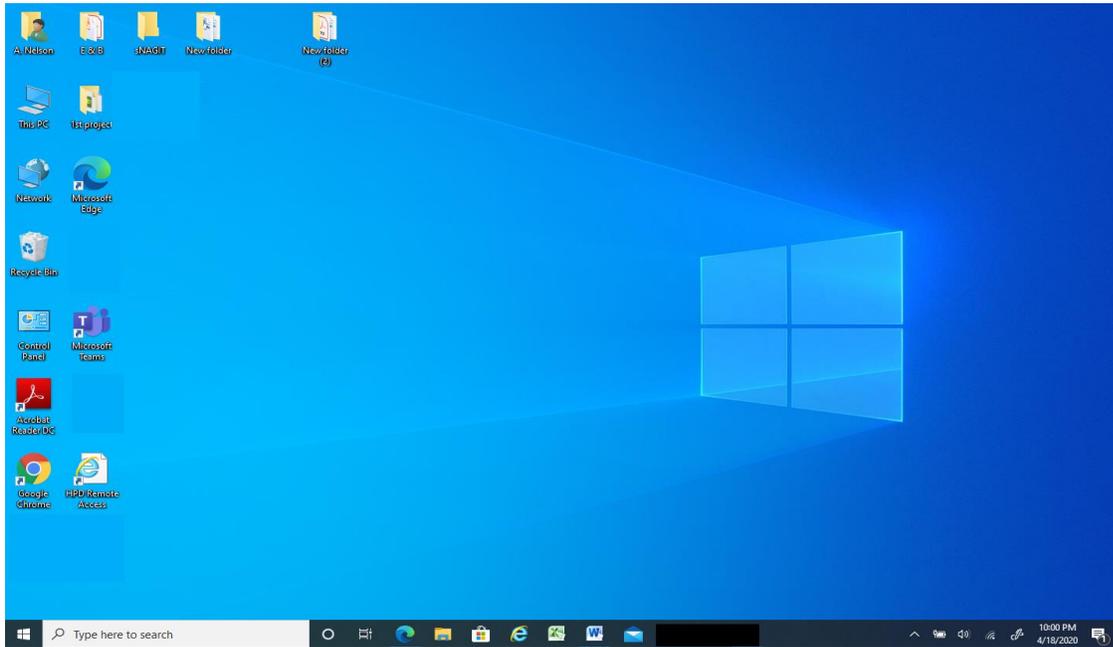
## CONNECTING WINDOW



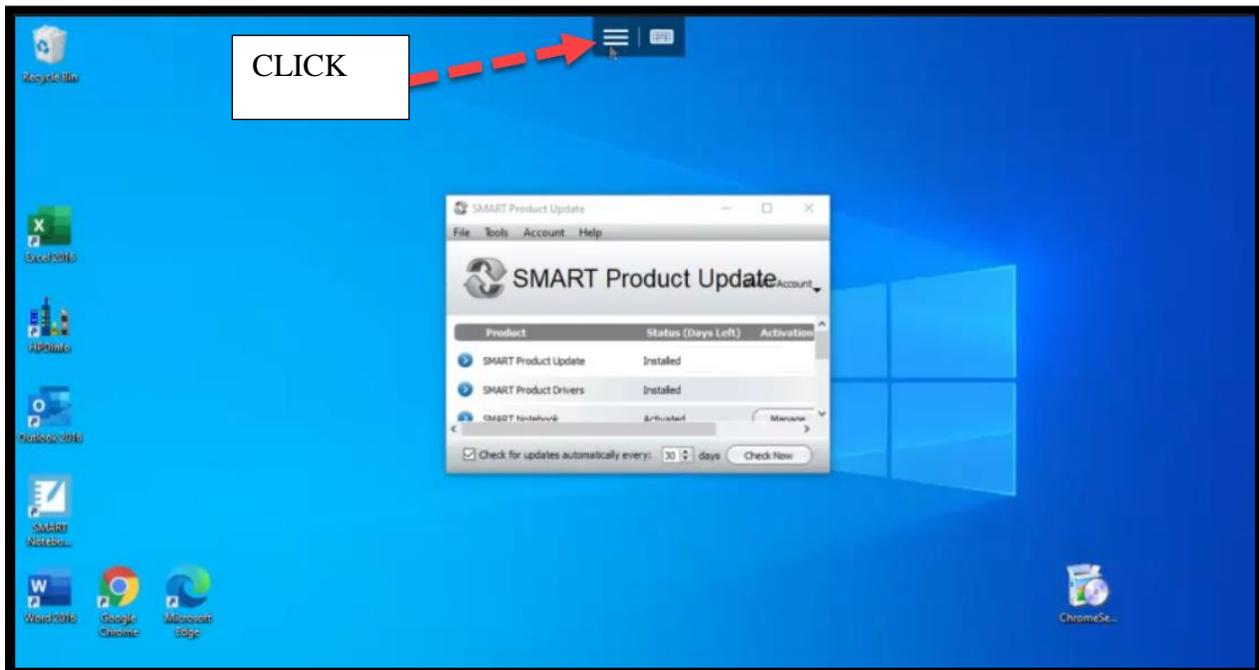
CLICK **OK** FOR THE WARNING PAGE



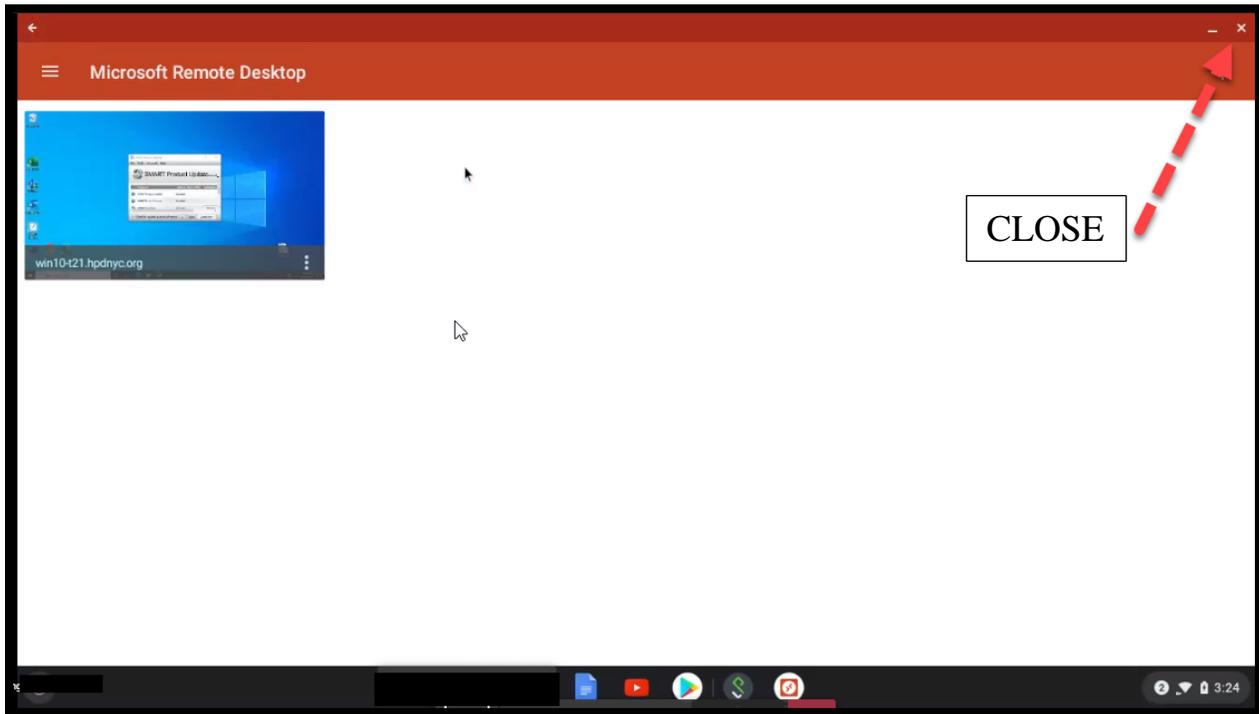
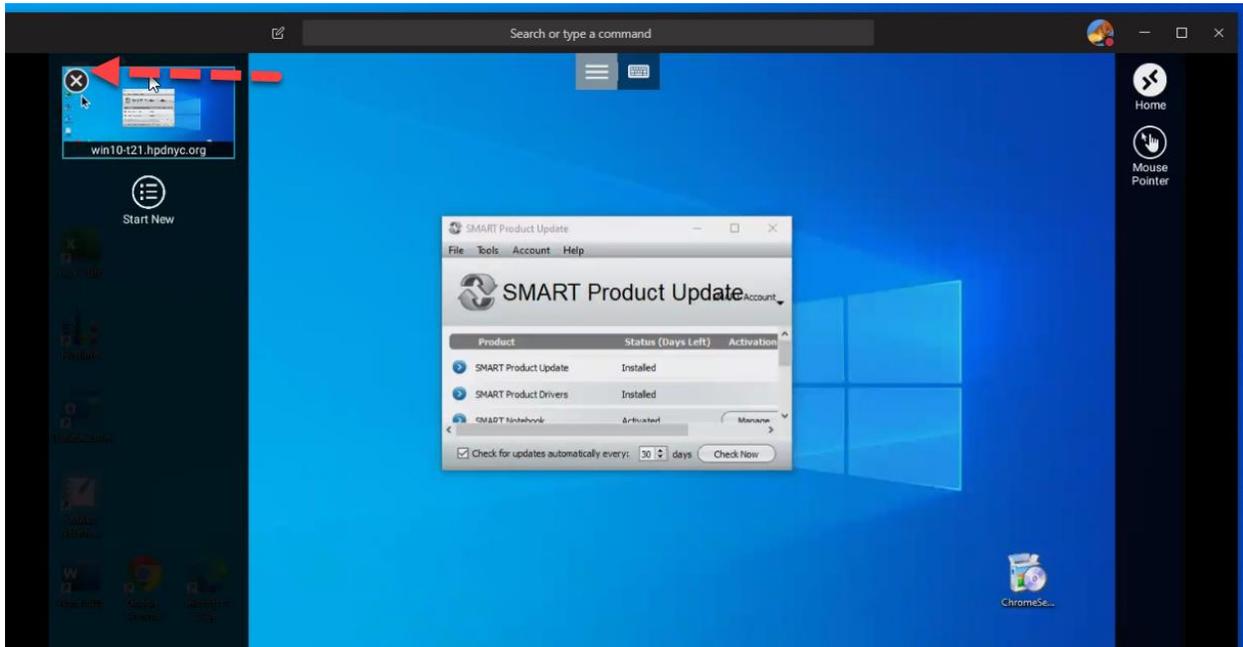
## YOU ARE AT YOUR DESKTOP



AT THE END OF YOUR DAY, YOU **MUST** SIGN OUT OF THE REMOTE SESSION

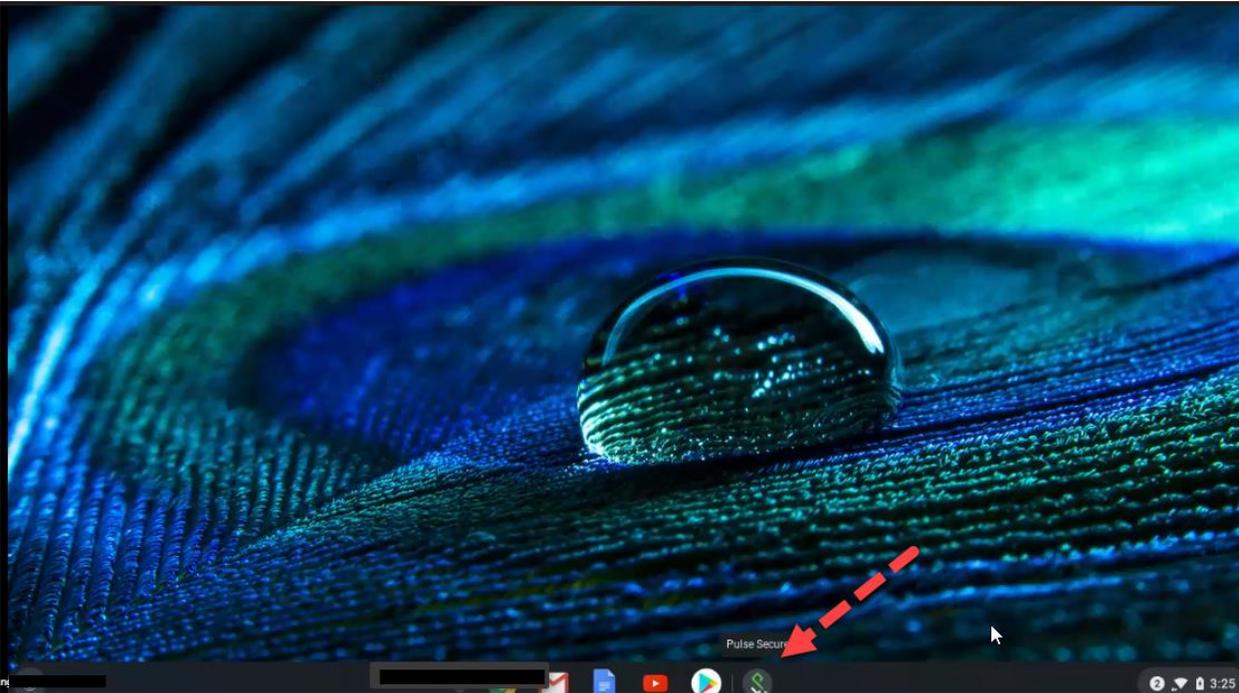


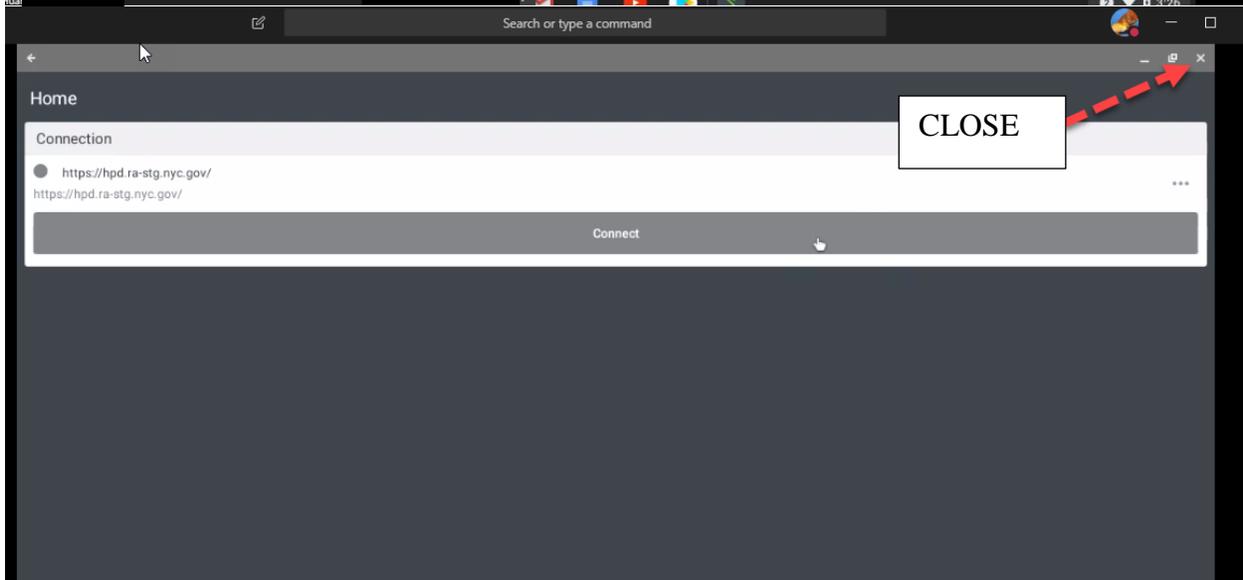
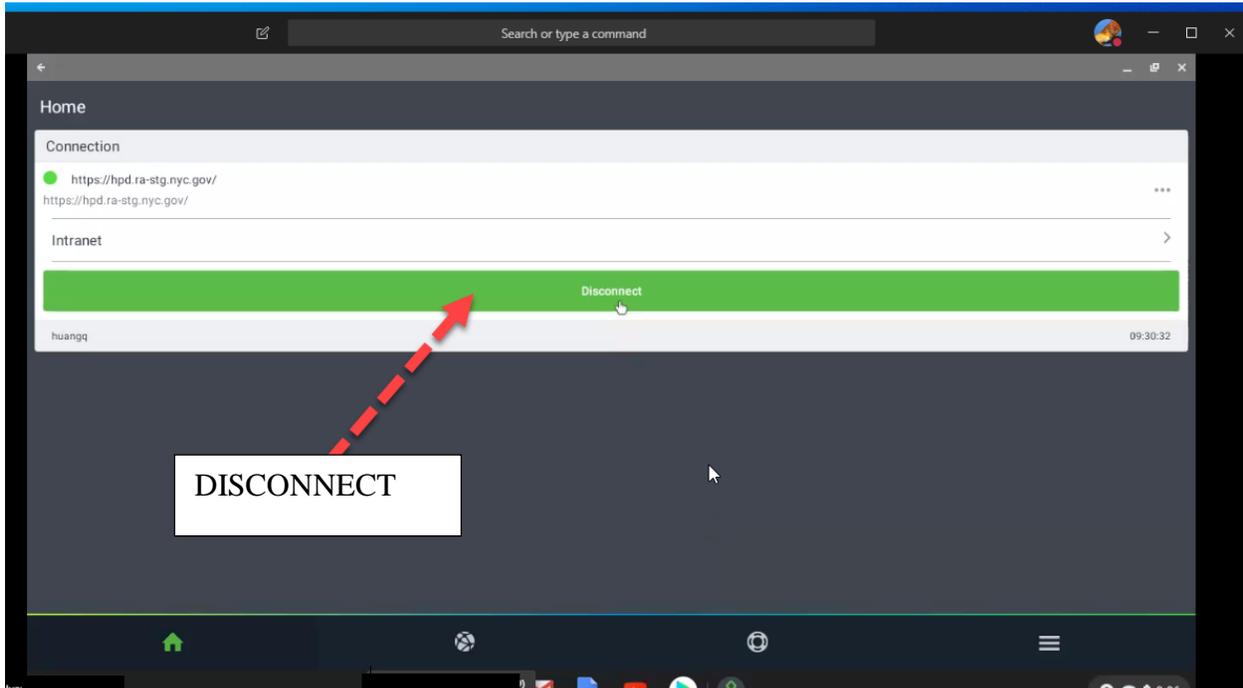
ON THE  
THUMBNAIL  
CLICK THE X  
CLOSED



CLICK THE  
PULSE SECURE  
ICON

YOU MUST ALSO CLOSE THE PULSE SECURE WINDOW





**BACK TO YOUR CHROMEBOOK DESKTOP**

